

The Effects of Badges and Avatar Identification on Play and Making in Educational Games

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ABSTRACT

In our study (N=2189), we divided participants into 6 badge conditions: 1) Role model badges (e.g., Einstein), 2) Personal interest badges (e.g., Movies), 3) Achievement badges (e.g., “Code King”), 4) Choice, 5) Choice with badges always visible, and 6) No badges. Participants played a CS programming game, then used an editor to create their own level. Badges promoted avatar identification (personal interest, role model), player experience (achievement, role model), intrinsic motivation (achievement, role model), and self-efficacy (role model) during both the game and the editor. Independent of badges, avatar identification promoted player experience, intrinsic motivation, and self-efficacy. Additionally, avatar identification promoted greater overall time spent in both the game and the editor, and led to significantly higher overall quality of the completed game levels (as rated by 3 independent externally trained QA testers). Our study has implications for the design of badge systems and sheds new light on the effects of avatar identification on play and making.

ACM Classification Keywords

K.8.0 **Personal Computing**: General – Games

Author Keywords

Avatar Identification; Badges; Educational Games; Making; Level Creation; Virtual Identity; Avatar

INTRODUCTION

While the motivational potential of badges has been explored extensively in the last few years [164, 144, 166], badge studies almost exclusively focus on badges as an achievement representation (e.g., [114, 7, 140, 147, 83, 176, 160, 111, 6, 68, 144, 69, 66, 125, 39]). Yet a plethora of studies have demonstrated that being personally associated [2, 46, 189] and having role models [132, 25, 127] is crucial, even affecting career choices in mathematics and CS. As such, we believe that badges representing concepts that are associated with the self, or badges representing relevant role models could enhance motivation, self-efficacy, etc.

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Badges also have the potential to enhance avatar identification, one facet of game experience that has been a topic of increasing interest. Avatar identification has been positively correlated to motivation [16, 178], enjoyment [73, 17, 169], long-term participation [172, 104], learning-related outcomes [105, 14, 64, 10], and other player experience outcomes. While avatar identification has been studied in games [168, 178, 172, 16], little is known about how avatar identification impacts constructionist environments. With the rise of constructionist learning in CS [145, 153, 188, 82], and with virtually all environments having a user representation (user profile, avatar, etc.), this is an increasingly important topic. For example, to what extent are users identified with Logo’s turtle, and does it matter?

In this study, we had 4 research questions:

RQ1: Do badges improve identification, need satisfaction, intrinsic motivation, and programming self-efficacy in the CS programming game and the subsequent game-making task?

RQ2: Does avatar identification improve need satisfaction, intrinsic motivation, and programming self-efficacy in the CS programming game and the subsequent game-making task?

RQ3: Does avatar identification translate into higher motivated behavior (time spent, etc.)?

RQ4: Does avatar identification improve created game levels?

We ran a between-subjects study on Amazon Mechanical Turk. Participants played a CS programming game, then used an editor to create their own level. Participants were divided into several badge conditions, including role model badges (e.g., Einstein), personal interest badges (e.g., Movies), and achievement badges (e.g., “Code King”). Independently from badges, we used hierarchical regression with avatar identification as the predictor.

Badges contributed to greater avatar identification (personal interest, role model), player experience (achievement, role model), intrinsic motivation (achievement, role model), and self-efficacy (role model).

Avatar identification consistently improved player experience, intrinsic motivation, and self-efficacy. Avatar identification promoted greater overall time spent in both the game and the editor, and led to significantly higher overall quality of the completed game levels (as rated by 3 independent externally trained QA testers).

To the best of our knowledge, this is the first study to look at badges that represent completely alternative types. To the best of our knowledge, this is also the first study to look at avatar identification in a making context. Our study has implications for the design of badge systems and sheds new light on the effects of avatar identification on play and making.

RELATED WORK

We present related work on badges and avatar identification.

Badges

What Is a Badge?

Badges summarize achievement and signal accomplishment [60]. Badges are used in games (e.g., Xbox 360 [83]), commerce (e.g., eBay, Amazon), education (e.g., Khan Academy), as physical status icons (e.g., ribbons, medals, trophies), and countless digital applications (e.g., foursquare, Nike+). Educationally, badges can motivate [6, 52, 124], scaffold [84, 87, 6], and credential [122, 142, 4]. In this paper, we are primarily interested in the motivational potential of badges.

In defining badges, it is impossible not to also describe the larger discourse surrounding *gamification*. Gamification, or the use of game design elements in non-game contexts [43], has been studied ubiquitously in education [62, 45, 130], online communities [58, 173, 18], health [171, 159, 79], and innumerable other domains [166]. Gamification has been applied to schools (e.g., Quest to Learn [165]), crowdsourced science (e.g., Foldit [103], Galaxy Zoo [117]), and other domains.

Yet gamification has been contentious [21, 20, 152, 41, 40], critics have argued that its approaches involve “taking the thing that is least essential to games and representing it as the core of the experience” [157]. A centerpiece of this discourse is the notion that extrinsic rewards—e.g., external rewards such as points or in-game currency—can undermine intrinsic motivation [36], i.e., engaging in a behavior because it is satisfying in and of itself [161]. However, meta-analytic reviews to date have not supported this argument [166, 44, 51]. Moreover, this debate is generally centered around non-game contexts (rewards such as badges, leaderboards, points, etc. are viewed as essential game components [43]). Our aim here is to study different types of badges in an educational game.

What Are the Effects of Badges?

Researchers have found that badges increase user activity, e.g., posting trade proposals in a trading service [69, 68] and affect behavior [66, 125, 6], e.g., Q/A behavior on Stack Overflow [125, 6]. Badges have been shown to increase student contributions [39], promote higher grades [45], enjoyability [55], and can affect the behavior of students even when badges have no impact on grading [66]. Researchers caution, however, that badges can have a negative effect on written work [45] and foster undesirable behavior [55].

Researchers have also found that badges increase forum engagement in MOOCs [7] and productivity of Wikipedia contributors by 60% [154]. The motivational effects of badges can vary by person, activity, and badge [1, 22, 54, 148]. Typically,

badges are awarded for fulfilling criteria such as accomplishment [45], participation [6], carefulness [66], and behavior change [3, 116]. Isolating badge effects is often challenging, as many researchers leverage multiple game elements [111, 70, 166]. However, a systematic review in education of game elements, including badges, have found mostly encouraging results [44].

What Types of Badges Have Been Studied?

Badges are widely considered synonymous to achievements [8, 194, 185, 6] and are depicted as achievements across virtually all research studies [114, 7, 140, 147, 83, 176, 160, 111, 6, 68, 144, 69, 66, 125, 39]. While badges have also been discussed as a mechanism for feedback [156], guidance [183], etc., these have been secondary. Most commonly, badges are awarded for performance or completion [19]—for example, “Faster than Lightning” [1], “3D Expert” [176], “Y U No Make Mistakes?” [66], “Almost finished!” [72], “Curious” [125], “Question answerer” [39], etc.

Researchers have sought to categorize badge types from several mainstream video games including Mass Effect, Grand Theft Auto 4, and World of Warcraft: Tutorial, Completion, Collection, Virtuosity, Hard mode, Special Play Style, Veteran, Loyalty, Curiosity, Luck, Mini-Game, Multi-Player, Paragon, and Fandom [137]. In all cases, however, badges depict a type of achievement. Other researchers note that badges may vary in their signifier (the actual visual badge), completion logic (the conditional logic required), and reward [67]. In this study, we are interested in comparing typical achievement badges with badges awarded for the same reasons, but that represent other things, e.g., a personal interest.

Personal Interests

Researchers have argued that students do not generally value science as personally relevant [5, 110], and that games should utilize the affordances for personal relevance [57]. Researchers argue that by incorporating personally relevant items, games can help students both develop schematic knowledge while building a personal connection [57]—see [2, 46, 189, 5, 57, 35] for similar arguments. Researchers suggest that badges that utilize personal identity would: 1) build on identity that is more firmly established, and 2) strengthen positive associations between learning and the student’s identity [2]. One badge type we study is personal interests.

Role Models

Role model—a reference that occupies a desirable standing—was coined by Robert K. Merton [27]. Role models can increase academic performance [132, 25, 127], even affecting career choices in mathematics and CS. Three factors increase role models’ effectiveness: 1) Perception of competence [128], 2) Perception of being ingroup, e.g., shared attributes like gender and race [119, 127], 3) Perception of success [25]. In a CS programming game, participants using role model avatars, e.g., Einstein, have significant increases in flow, immersion, etc. [92, 93, 100]. In a study on group brainstorming using a virtual environment, participants that used scientist-like avatars had more original ideas [65]. Towards understanding if benefits from using role model avatars can be applied in other forms, we investigate role model badges.

Avatar Identification

What Is Avatar Identification?

Avatar identification—sometimes called “player-avatar identification” [113], “character identification” [169], or “avatar-self connection” [85]—is a *temporary alteration of media users’ self-concept through adoption of perceived characteristics of a media person* [30]. Building upon Cohen’s work [32], Klimmt et al. argue that during exposure to a video game, users become one with their character [30]. Extensive work exists on identification with television characters [77, 76, 33, 170]. However, one important difference is that video games emphasize agency [59]. The active participation in video games is argued to override the distance between user and character [73, 108]. Avatar identification is strongly moderated by similarity, such as demographics, experiences, etc. [32] and other variables, e.g., game type [175]. Other work has shown that users realize their “ideal selves” through games [15], both physically and psychologically [47]. Research suggests that we slowly become more congruent with our virtual identities over time [191, 47, 192, 151].

What Are the Effects of Avatar Identification?

Avatar identification can improve game enjoyment [175, 112, 17, 143], health outcomes [106], intrinsic motivation [16, 178], flow [169], exercise motivation [112, 182], and trust in others [104]. Avatar identification can also reduce self-discrepancy (the distance between one’s actual and ideal selves [75]) [15, 115], improve self-esteem [184], game loyalty [172], learning interest [9], game appreciation [23], game motivation [180], decrease deceptive behavior [78], increase willingness to purchase game items [146, 193], and has been associated with aggression [109], addiction [168], depression [131, 15], and increased persuasiveness of messages [141].

In education, there is a long history of work in avatars and pedagogical agents (i.e., virtual pedagogical agents, teaching agents, etc.). In particular, a large body of work has shown that avatars and agents that share users’ external characteristics (e.g., age, gender, race, clothing, etc.) are more influential and are linked to better learning outcomes [105, 14, 64, 10]—i.e., similarities [175, 179]. This is posited to be a result of similarity-attraction, the theory that people are attracted to similar others [26, 81]. Functional neuroimaging has found that perceived similarity is an important factor in a person’s ability to simulate the internal state of another person [135]. Mobbs et al. found that when a participant watched a game show contestant with high perceived similarity, the participant experienced significant increases in both subjective and neural responses to vicarious reward [136]. Furthermore, work has suggested that what is experienced by an avatar is also experienced by its user [28, 138, 190, 186]. This effect is more powerful via avatars that we identify with [181, 48], identification being positively correlated to such factors as representation of emotions and intent [71], physical resemblance [123], and avatar customization [177].

For instance, Birk, Atkins, Bowey and Mandryk, divided participants into two groups, one that customized their avatar and another that watched a video of their avatar being customized. Those participants that customized their avatar had increased

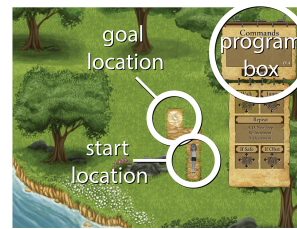


Figure 1. Level 1 in Mazzy introduces the basic game mechanics.

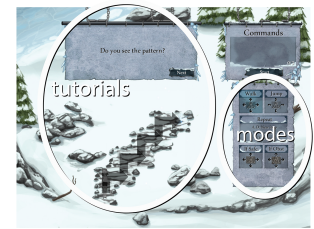


Figure 2. Level 6 introduces looping.

identification. Furthermore, participants’ identification with their avatars significantly predicted various measures related to engagement such as affect, immersion, and amount of time playing [16]. While similarity plays a key role in enhancing avatar identification [175, 179], creating ideal versions of ourselves—sometimes referred to as wishful identification [77, 76]—can also be of value [149]. But this same discrepancy between the actual and ideal self is predictive of negative health outcomes, such as depression and anxiety [63, 75].

Through the clear predictive capacity of avatar identification, we seek to study avatar identification in a making context and its relationship to various facets. For instance, with highly active interest in making [88, 38, 24, 90], we have yet to scratch the surface of topics like identification [88]. Does identification with an on-screen object—a profile picture, a Mii, a turtle, an avatar, etc.—enhance users’ making experience? Towards investigating this question, we investigate avatar identification in the context of making.

THE GAME

The first phase of our experiment takes place in a STEM learning game called Mazzy [94]¹. Mazzy is a game in which players solve levels by creating short computer programs. In total, there are 12 levels in this version of Mazzy. Levels 1-5 require only basic commands. Levels 6-9 require using loops. Levels 10-12 require using all preceding commands in addition to conditionals. See Figures 1 and 2. Mazzy has been used previously as an experimental testbed for evaluating the impacts of avatar type on performance and engagement in an educational game [91, 92, 95, 96, 100, 98, 99, 97, 101].

THE EDITOR

The second phase of the experiment takes place in an editor [90]. At a high-level, the editor allows players to create their own Mazzy game levels. Each map consists of a grid of tiles, each of which can be textured separately and modified logically to be a safe or unsafe tile for the player to step on. The maps can be any size (from 1x1 to, e.g., 100x100). See Figure 3. Basic functionalities of the editor include: manipulating the view, creating assets that can be translated, rotated, rescaled, searching for images via a built-in image search that interfaces with Microsoft Bing (see Figure 4), and testing maps by playing them. Although the editor typically provides pre-loaded images for use, in this study none were provided, i.e., all images were searched for.

¹Gameplay video: <http://youtu.be/n2rR1CtVa18>

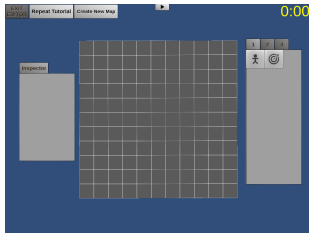


Figure 3. Blank 11x11 map in the editor.

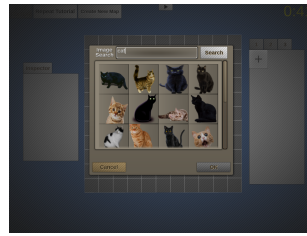


Figure 4. Searching for the image “cat”.

METHODS

Creating Badges

Our goal in this step was to create a set of achievement, role model, and personal interest badges. In order to do so, we populated the initial badge list through crowdsourcing. We validated the badges to ensure that they were adequate for use in our experiment also through crowdsourcing. Since our actual study took place on Amazon Mechanical Turk (AMT), these validation studies also used AMT participants.

Initial Population of Interests and Scientists

100 participants were asked to list: 1) 10 of their personal interests, and 2) 10 scientist role models. No restrictions were made as to the types of interests or scientists.

Interest Corrections

The 1000 interests generated from the preceding step then underwent light corrections. During these corrections, similar interests were renamed, e.g., “Video Gaming” and “videogames” were renamed to “Video Games”. Typos were also corrected.

Interest Categorization

113 participants categorized the 1000 interests. Users were instructed to write a high-level category for each interest, e.g., for “Playing Drums”, they might write “Playing an Instrument” or “Music”.

Popularity Ranking of Interests and Scientists

241 unique scientists, 470 unique interests, and 1005 unique categories of interests were ranked by how frequently different users had mentioned them.

Final Scientists

For the final set of 30 scientists, we selected the top 20 most often mentioned scientists, and the remaining 10 were researcher-curated from scientists that were mentioned by at least 2 different users, and were diverse in gender and race. While every scientist mentioned had a record of success (i.e., competence [128, 25]), this curation was done to ensure more coverage and inclusiveness (i.e., in-group potential [119, 127]). See Table 1.

Final Interests

209 participants rated 100 interests (50 most mentioned interests, and categories). Each rating was done with the format “I have an active interest in _____” on a scale of 1: *Strongly Disagree* to 7: *Strongly Agree*. For the final set, we selected the 15 most highly rated interests, and 15 most highly rated categories. We additionally checked that the averages of this

Interests: Food Interest, Family Interest, Movies Interest, Technology Interest, Music Interest, Reading Interest, Nature Interest, Games Interest, Television Interest, Comedy Interest, Animals Interest, Traveling Interest, Health Interest, Cooking Interest, Science Interest, Internet Interest, Fun Interest, Life Interest, Knowledge Interest, Money Interest, Intelligence Interest, Self-Improvement Interest, Creativity Interest, Pets Interest, Fiction Interest, Universe Interest, Exploring Interest, Creating Interest, Culture Interest, Society Interest

Scientists: Albert Einstein, Isaac Newton, Stephen Hawking, Nikola Tesla, Marie Curie, Charles Darwin, Galileo Galilei, Thomas Edison, Carl Sagan, Neil deGrasse Tyson, Alexander Graham Bell, Louis Pasteur, Leonardo da Vinci, Niels Bohr, Jane Goodall, Aristotle, Nicolaus Copernicus, Bill Nye, Gregor Mendel, Archimedes, Michio Kaku, George Washington Carver, Rosalind Franklin, Rachel Carson, Mae Jemison, Lise Meitner, Mary Somerville, Ibn al-Haytham, C. V. Raman, Ada Lovelace

Achievements: Baby Steps, Setting Sail, A New World, Spring in Your Step, Scenic Route, Straight Runner, Taking Off, Water Crosser, Zero Gravity, Step Saver, Creative Solution, Fly By, Labyrinth Master, Perilous Pathways, Lucky Leaper, Loophole, Tip of the Iceberg, Round Trip Flight, Fleet Footed, Gaining Traction, Seventh Heaven, Repeat Runner, Sub-Orbital, Making Camp, Mountain Guide, Prodigy Walker, Beep Boop Beep, What a Breeze, Look Out, World Explorer, Conditional Victory, Code Warrior, Extreme Conditions, A New Dawn, Code King, 100% Worth

Table 1. Final set of interests, scientists, and achievements

final set of 30 did not differ by gender or race to ensure that personal interests were widely represented, $p > .05$. See Table 1.

Finding Badge Images

We used Google to find badge images for each personal interest (searching for “_____ Icon”) and for each scientist (searching the name directly). We then took the very first search result and two more results at random from the first 10.

Processing Badge Images

All potential badge images were cropped to be square. All images were converted to 8-bit black and white to normalize color [134, 80, 49, 99].

Rating Badge Images

107 AMT users then ranked the 3 potential badge images for each personal interest and scientist. For personal interests, users were asked to rank the images from best to worst in their representation of the interest. For scientists, users ranked the images from best to worst in their representation of the scientist. If they didn’t recognize a scientist, they were asked to find out more about the scientist (a link to the scientist’s Wikipedia page was provided). Both question order and image order were randomized. Final rankings did not differ by gender or race, $p > .05$. Intraclass correlation on the rankings was $ICC = 0.94$ (two-way random, average measures [167]), indicating high agreement.

Finding Achievement Badge Images

With a graphic design artist, we created or found 5 potential achievement images for each game level. These were created to look like an achievement and match the game level context.

Ranking Achievement Badge Images

122 participants played Mazzy. After each level, users ranked the 5 potential badge images for that level. Users provided

their own captions for the top three badges they ranked. Rankings did not significantly differ by gender or race, $p > .05$. Intraclass correlation on the rankings was $ICC = 0.94$ (two-way random, average measures), indicating high agreement. The three highest ranked images for each level were kept.

Achievement Badge Captions

Captions were selected from participants' responses. Captions were selected to match the badge image and the game level context. See Table 1.

Number of Caption Words

We performed an ANOVA on number of caption words by badge type, and found no significant effect, $F(2, 93) = 1.42$, $p = 0.25$.

Badge Image Stylization

To ensure that all badges had a uniform design, we first removed transparency and pure white backgrounds replaced by a neutral gray (rgb[212, 212, 212]). We then used a stylization filter called the "Photocopy" filter in Adobe Photoshop CS5. This served both to provide a uniform design and also to normalize average pixel intensity. The average pixel intensity across badge types did not differ, $F(2, 93) = 1.39$, $p = 0.25$.

Badge Image Representativeness

100 participants rated the stylized badge images. They were asked "The picture on the right represents the person, icon, or illustration depicted in the picture on the left." on a scale of 1: *Strongly Disagree* to 7: *Strongly Agree*. A one-way ANOVA found no significant effect of badge type on the representativeness of the stylized images, $F(2, 93) = 1.39$, $p = 0.26$.

Final Badges

All badge images were then given a circular frame and a ribbon with caption text. This was done by a graphic designer who was instructed to prioritize uniformity, e.g., spacing in the text, etc. All final badges were vetted.

Final Badge-Likeness

103 participants were presented with each final badge and the *original* image—before any changes. They were asked "The image on the right is a good badge representation of the image on the left" on a scale of 1: *Strongly Disagree* to 7: *Strongly Agree*. A one-way ANOVA found no significant effect of badge type on goodness of badge representation, $F(2, 93) = 0.56$, $p = 0.57$.

Final Badge Aptness to Game

110 participants watched a gameplay video of Mazzy. For each final badge, they were asked: "This is a suitable badge for Mazzy" on a scale of 1: *Strongly Disagree* to 7: *Strongly Agree*. A one-way ANOVA found no significant effect of badge type on suitability of badge, $F(2, 93) = 0.47$, $p = 0.63$.

Conditions

The six badge conditions we tested were:

- Role model
- Personal interest
- Achievement

- Choice
- Choice with badges always visible
- No Badges

Badges are always awarded at the end of each level of the game. See Figure 5. **All badge conditions except *Choice always visible***: During the game, badges are visible when the player completes a level briefly (1.5 seconds), and briefly again after having chosen a badge (1.5 seconds). See Figure 6. **All badge conditions except *Choice always visible***: During the editor, badges are always visible in the bottom left. See Figure 6. Badges always appear alongside the avatar. In the editor, the user avatar and badges are positioned such that a distance of 33 pixels exists between the leftmost edge of the window and the nearest badge or avatar pixel. **Choice always visible**: In the *Choice always visible* condition, badges are shown at the bottom of the screen at all times. All other aspects are identical. **No Badges**: In the *No Badges* condition, completing a level shows the Congratulations screen for 3 seconds (with only the player avatar).

Condition specifics: **Role model condition**: Users select from 30 scientists, and can hover over a "Who is this?" button to see a 3-sentence summary taken verbatim from Wikipedia. This is in the form of a semi-transparent black overlay that appears at the bottom. **Personal interest condition**: Users select from 30 interests. **Achievement condition**: Users unlock three achievement badges per level completed. After completing a level, they select from the newly unlocked badges as well as any previously not chosen badges. Newly unlocked achievements appear at the head of the list. There are 36 achievement badges. **Choice condition**: Users choose from all three badge types. Each badge type works the same way as its individual condition. Badge types are presented in randomized ordering, and background images are taken randomly from each individual subset. See Figure 5. **Choice always visible condition**: Identical to *Choice* except for display of badges. **No Badges condition**: No badges. **All badge conditions**: Previously chosen badges are marked with a green checkmark, and cannot be chosen a second time. Badges are randomized in their ordering for each user.

A Note on Choice

We implemented choice in all badge conditions since awarding an appropriate role model and personal interest would require advance knowledge of the user's preferences. The current approach appeared more ecologically valid, e.g., giving your demographic information or your personal interests both could change the outcome of the experiment and is not typical information a game would have. Choice is also generally beneficial, e.g., [162, 126, 86, 107].

Quantitative and Qualitative Measures

Player Experience of Need Satisfaction

We use the 21-item Player Experience of Need Satisfaction (PENS) scale [163] that measures the following dimensions: Competence, Autonomy, Relatedness, Presence/Immersion, and Intuitive Controls. PENS is based on self-determination theory (SDT) [37]. PENS contends that the psychological "pull" of games are largely due to their ability to engender

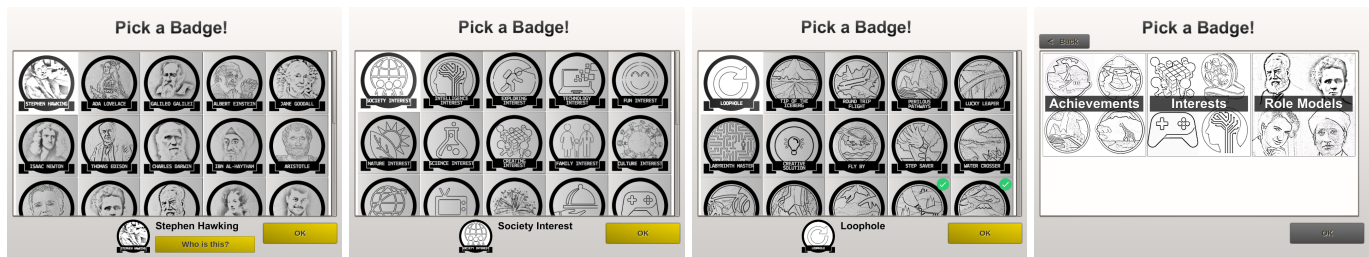


Figure 5. Conditions: a) Role Model, b) Personal Interest, c) Achievement, and d) Choice.

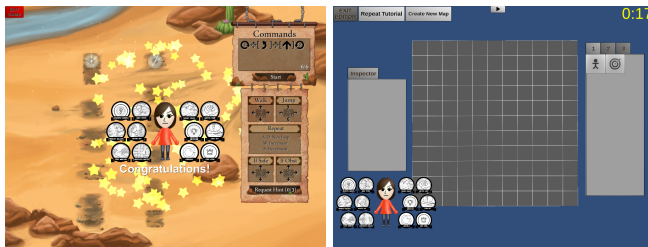


Figure 6. Badges as they appear: a) In-game, and b) In-editor.

three needs—*competence* (seek to control outcomes and develop mastery [187]), *relatedness* (seek connections with others [13]), and *autonomy* (seek to be causal agents [29] while maintaining congruence with the self) [163]. PENS is considered a robust framework for assessing player experience [156, 42].

Computer Programming Self-Efficacy Scale

Self-efficacy represents the belief in one’s ability to succeed, either in a particular situation, or at a particular task [12]. The Computer Programming Self-Efficacy Scale (CPSES) is a scale for measuring programming self-efficacy. It consists of a validated 32-item scale that measures the following dimensions: Independence and persistence, Complex programming tasks, Self-regulation, and Simple programming tasks [150].

Intrinsic Motivation Inventory

The Intrinsic Motivation Inventory (IMI) assesses intrinsic motivation using four dimensions: 1) Interest/Enjoyment, e.g., I enjoyed doing this activity very much, 2) Effort/Importance, e.g., I put a lot of effort into this, 3) Pressure/Tension, e.g., I felt very tense while doing this activity, 4) Value/Usefulness, e.g., I believe this activity could be of some value to me [129].

Player Inventory Scale

The Player Inventory Scale (PIS) measures avatar identification [179], which consists of three second-order factors: 1) Similarity identification, e.g., My character is similar to me, 2) Embodied identification, e.g., In the game, it is as if I become one with my character, 3) Wishful identification, e.g., I would like to be more like my character.

Map Quality Ratings

We collected both user and expert quality ratings of the final created game levels. Users were asked to rate their final game level on the dimensions of: “Aesthetic” (Is it visually appealing?), “Originality” (Is it creative?), “Fun” (Is it fun to

play?), “Difficulty” (Is it difficult to play?), and “Overall” (Is it excellent overall?) on a scale of 1: *Strongly Disagree* to 7: *Strongly Agree*.

Expert ratings were given by 3 QA testers we hired. All QA testers had extensive games QA experience. The 3 QA testers first underwent supervised training in which they finished the game and created at minimum 3 maps in the editor. QA testers were then given 100 maps at random to establish baseline expectations. Next, QA testers were given another 25 maps at random to rate on the same dimensions as user ratings. Researchers verified the ratings and maps were rescored until there was consensus.

All 3 QA testers were blind to the experiment—the only information they received was a list of maps and links to each game level. They were debriefed on the purpose of their work after they completed all 2189 ratings. The 3 QA testers each spent an average of 109 hours (SD=8.5) over a 1-month period, at \$15 USD/hr.

Time Played

We directly measure motivation as operationalized by the amount of time spent playing the game and the editor.

Participants

2189 participants were recruited through Mechanical Turk. The data set consisted of 1001 male, and 1188 female participants. Participants self-identified their races/ethnicities as white (1681), black or African American (177), Chinese (41), Asian Indian (35), American Indian (23), Filipino (22), Korean (17), Vietnamese (13), Japanese (10) and other (170). Participants were between the ages of 18 and 71 ($M = 30.1$, $SD = 9.1$), and were all from the United States. Participants were reimbursed \$3.00 to participate in this experiment.

Design

A between-subjects design was used: badge condition was the between-subject factor. Participants were randomly assigned to a condition.

Protocol

Players first spent a minimum 4 minutes creating their Mii avatar. See Figure 7. The Mii creator was adapted from a freely available online Mii creator [34]. Options available included avatar/user name, gender, birthday, height, weight, favorite color (6), face shape (8), skin color (6), facial features (12), hair (72), hair color (8), eyebrows (24), eyebrow color (8), eyes

Continue in: 3:59



Figure 7. Mii avatar creator.

(48), eye color (6), glasses (9), glasses color (6), nose (12), mouth (24), mouth color (3), mustache (4), beard (4), facial hair color (8), mole (2). There were also miscellaneous other options such as direction of hair part, and positioning, scale, and rotation of various facial elements. Avatar customization has previously been shown to increase, and produce a range of, avatar identification in users [11, 115, 178, 16].

Next, users completed the avatar identification scale. Before proceeding to the game, players were informed that they could exit the game *at any time* via a red button in the corner of the screen. Participants then played Mazzy. When participants were done playing (either by exiting early, or by finishing all 12 levels), participants completed the avatar identification scale, the player experience of need satisfaction scale, the intrinsic motivation inventory, and the programming self-efficacy scale.

Next, users completed a tutorial which introduced them to the editor. The tutorial stepped users through all the interface elements and all editor functionalities. Each of the total 38 steps of the tutorial asked the user to perform an action before they could proceed, e.g., click a highlighted button to test the level. Each tutorial step had an additional help facility that provided additional troubleshooting information. After users completed the tutorial, they were required to spend at least 10 minutes creating a game level. After the 10 minutes passed, they could exit the editor via a red button in the corner of the screen, or continue using the editor until they wanted to quit. Users could repeat the tutorial at any time. After users quit the editor, they took a final screen capture of their level. This was done by positioning the map in the viewport and clicking a “Take Screenshot” button.

Users then completed the avatar identification scale, the player experience of need satisfaction scale, and the intrinsic motivation inventory. Users provided self-ratings on their completed game levels, and filled out demographics.

Analysis

Data was extracted and imported into Statistical Package for Social Science (SPSS) version 22 for data analysis using multivariate analysis of variance (MANOVA). Separate MANOVAs are run for each separate set of items—*PENS*, *CPSES*, *IMI*, *PIS*; with the independent variable—*badge condition*. All the

dependent variables are continuous variables. The independent variable badge condition (i.e., 0 = role model, 1 = personal interest, 2 = achievement, 3 = choice, 4 = choice with badges always visible, 5 = no badges) is a sixchotomous variable. To detect the significant differences between badge conditions, we utilized one-way MANOVA. These results are reported as significant when $p < 0.05$ (two-tailed). Prior to running our MANOVAs, we checked both assumption of homogeneity of variance and homogeneity of covariance by the test of Levene’s Test of Equality of Error Variances and Box’s Test of Equality of Covariance Matrices; and both assumptions were met by the data ($p > .05$ for Levene’s, and $p > .001$ for Box’s).

To measure the predictive capacity of avatar identification, we used linear hierarchical regression using similarity identification, embodied identification, and wishful identification as individual predictors. Since age and sex have been shown to affect need satisfaction, intrinsic motivation, and other avatar identification-related outcomes during game play [163, 115, 155], we entered age and sex in the first block of the regressions. We use avatar identification to predict game-related PENS, IMI, CPSES scores and editor-related PENS and IMI scores (using the avatar identification recorded pre-gameplay, and pre-editor, respectively). We then use avatar identification to predict play time and other time-related outcomes. Finally, we test if avatar identification can predict both self and expert ratings of final game level quality.

RESULTS

RQ1: Do badges improve identification, need satisfaction, intrinsic motivation, and programming self-efficacy in the CS programming game and the subsequent game-making task?

Avatar Identification

Personal interest and role model badges promoted avatar identification in the game-making task. The MANOVA was not statistically significant across badge conditions in the game, $p > .05$. The MANOVA was statistically significant across badge conditions in the editor, $F(15, 6021) = 4.05$, $p < .0001$; Wilk’s $\lambda = 0.973$, partial $\eta^2 = 0.01$. ANOVAs found the effect to be significant across all three dimensions of identification, $p < .0001$. Posthoc testing was done using Tukey HSD². See Figure 8 and 9.

Similarity Identification:

- Personal Interest > No Badges (*editor*), $p < .05$
- Personal Interest > Achievement (*editor*), $p < .005$
- Personal Interest > Choice Always Visible (*editor*), $p < .001$
- Role Model > No Badges (*editor*), $p < .05$
- Role Model > Achievement (*editor*), $p < .005$
- Role Model > Choice Always Visible (*editor*), $p < .001$

Embodiment Identification:

- No Badge > Choice Always Visible (*editor*), $p < .05$
- Personal Interest > Achievement (*editor*), $p < .005$
- Personal Interest > Choice (*editor*), $p < .05$
- Personal Interest > Choice Always Vis. (*editor*), $p < .0001$

²Note that we are calculating the *difference* in identification scores, i.e., post-editor minus pre-editor.

- Role Model > Achievement (*editor*), $p < .005$
- Role Model > Choice (*editor*), $p < .05$
- Role Model > Choice Always Visible (*editor*), $p < .0001$

Wishful Identification:

- Role Model > Achievement (*editor*), $p < .05$
- Role Model > Choice (*editor*), $p < .01$
- Role Model > Choice Always Visible (*editor*), $p < .01$

Player Experience of Need Satisfaction

Achievement badges promoted player experience in the CS programming game. Role model badges promoted player experience in both the CS programming game and the game-making task. The MANOVA was statistically significant across badge conditions in the game and the editor, $p < .05$. ANOVAs found that the effect was significant across all five dimensions in both the game and the editor, $p < .05$. Posthoc testing using Tukey HSD found that for **competence**: Role Model > Personal Interest (*game*), $p < .05$, Role Model > Choice (*editor*), $p < .005$, Role Model > Choice Always Visible (*editor*), $p < .01$. For **autonomy**: Achievement > Personal Interest (*game*), $p < .05$, Role Model > Personal Interest (*game*), $p < .05$, Role Model > Choice (*editor*), $p < .05$, Role Model > Choice Always Visible (*editor*), $p < .05$. For **relatedness**: Achievement > Personal Interest (*game*), $p < .05$, Role Model > Personal Interest (*game*), $p < .05$. For **immersion**: Achievement > Personal Interest (*game*), $p < .05$, Role Model > Personal Interest (*game*), $p < .05$, Role Model > Choice Always Visible (*editor*), $p < .05$. For **intuitive control**: Role Model > Choice (*game*), $p < .05$, Role Model > Choice (*editor*), $p < .05$. See Figure 8 and 9.

Intrinsic Motivation Inventory

Achievement badges promoted intrinsic motivation in the CS programming game. Role model badges promoted intrinsic motivation in both the CS programming game and the game-making task. The MANOVA was statistically significant across badge conditions in the game and the editor, $p < .05$. ANOVAs found that the effect was significant for the dimensions of enjoyment (*game*, *editor*), $p < .05$, usefulness (*editor*), $p < .05$. Posthoc testing using Tukey HSD found that for **enjoyment**: Achievement > No Badges (*game*), $p < .05$, Role Model > No Badges (*game*), $p < .05$, Role Model > Choice Always Visible (*editor*), $p < .01$. For **usefulness**: Role Model > Choice Always Visible (*editor*), $p < .05$. See Figure 8 and 9.

Computer Programming Self-Efficacy Scale

Role model badges promoted programming self-efficacy in the CS programming game. The MANOVA was statistically significant across badge conditions, $p < .0001$. ANOVAs found that the effect was significant for the dimensions of independence (*game*), $p < .05$, and self-regulation (*game*), $p < .05$. Posthoc testing using Tukey HSD found that for **independence**: Role Model > Personal Interest (*game*), $p < .05$. For **self-regulation**: Role Model > Personal Interest (*game*), $p < .05$. See Figure 8.

Time Played

ANOVAs found no significant effect of badge condition on **game time**: $M=1497.06$, $SD=1952.58$, $F(5, 2183)=0.64$,

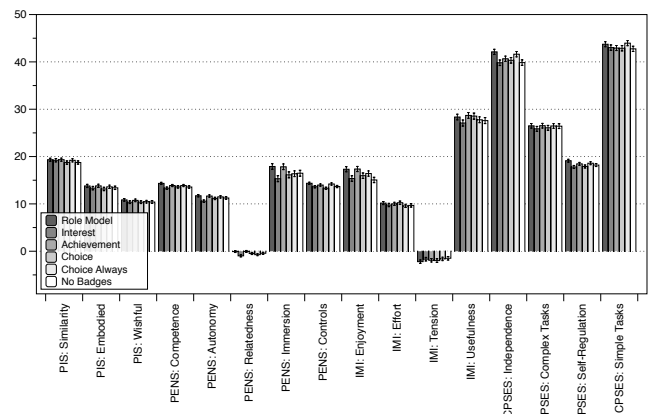


Figure 8. Measures, Post-Game. Error bars are standard error of the mean (SEM).

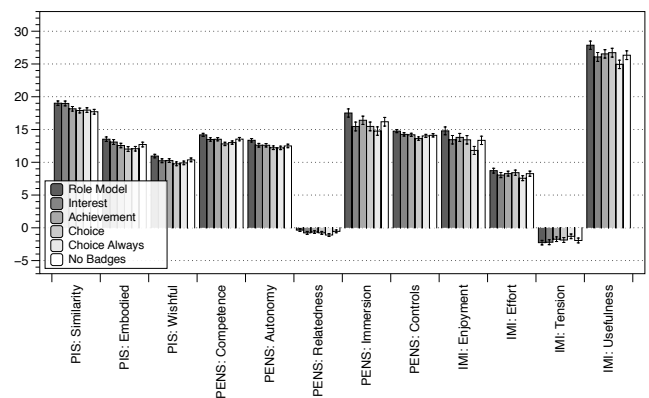


Figure 9. Measures, Post-Editor. Error bars show SEM.

$p=0.67$; and **editor time**: $M=741.02$, $SD=723.44$, $F(5, 2183)=0.88$, $p=0.49$.

RQ2: Does avatar identification improve need satisfaction, intrinsic motivation, and programming self-efficacy in the CS programming game and the subsequent game-making task?

From the hierarchical regression in Table 2, avatar identification significantly improves need satisfaction, intrinsic motivation, and programming self-efficacy in both the game and the editor. On average, significant R^2 values explain 7.4% of variance.

RQ3: Does avatar identification translate into higher motivated behavior (time spent, etc.)?

From the hierarchical regression in Table 2, embodied identification leads to higher game time and similarity identification leads to higher editor time. All dimensions of avatar identification lead to more time playtesting in editor, and more time spent taking the final screenshot. On average, significant R^2 values explain 1.8% of variance.

RQ4: Does avatar identification improve created game levels?

	Similarity Identification					Embodied Identification					Wishful Identification				
	β	R^2	$R^2(c)$	$F(c)$	$p(c)$	β	R^2	$R^2(c)$	$F(c)$	$p(c)$	β	R^2	$R^2(c)$	$F(c)$	$p(c)$
Player Experience of Need Satisfaction (PENS)															
Competence (<i>game</i>)	0.13	0.024	0.016	35.4	0.00	0.00	0.009	0.000	0.00	0.96	0.13	0.030	0.022	49.1	0.00
Competence (<i>editor</i>)	0.25	0.069	0.061	142	0.00	0.23	0.060	0.053	123	0.00	0.17	0.037	0.028	64.5	0.00
Autonomy (<i>game</i>)	0.19	0.034	0.034	76.3	0.00	-0.01	0.000	0.000	0.05	0.82	0.24	0.059	0.059	136	0.00
Autonomy (<i>editor</i>)	0.28	0.077	0.075	178	0.00	0.32	0.104	0.102	248	0.00	0.25	0.065	0.063	148	0.00
Relatedness (<i>game</i>)	0.18	0.034	0.030	68.2	0.00	-0.02	0.004	0.000	0.81	0.37	0.33	0.112	0.109	267	0.00
Relatedness (<i>editor</i>)	0.21	0.050	0.044	101	0.00	0.48	0.234	0.228	650	0.00	0.41	0.177	0.171	453	0.00
Immersion (<i>game</i>)	0.24	0.060	0.059	136	0.00	-0.02	0.002	0.000	0.84	0.36	0.40	0.163	0.162	422	0.00
Immersion (<i>editor</i>)	0.33	0.108	0.108	264	0.00	0.63	0.394	0.394	1418	0.00	0.51	0.257	0.257	755	0.00
Intuitive Control (<i>game</i>)	0.10	0.021	0.009	20.9	0.00	-0.01	0.012	0.000	0.09	0.76	0.11	0.024	0.012	27.6	0.00
Intuitive Control (<i>editor</i>)	0.22	0.056	0.048	111	0.00	0.20	0.049	0.041	93.7	0.00	0.13	0.026	0.018	39.9	0.00
Intrinsic Motivation Inventory (IMI)															
Enjoyment (<i>game</i>)	0.19	0.041	0.035	79.8	0.00	0.00	0.006	0.000	0.01	0.93	0.17	0.035	0.029	65.9	0.00
Enjoyment (<i>editor</i>)	0.24	0.059	0.058	135	0.00	0.29	0.084	0.083	198	0.00	0.22	0.051	0.050	115	0.00
Effort (<i>game</i>)	0.20	0.080	0.038	91.2	0.00	0.02	0.042	0.001	1.17	0.28	0.12	0.056	0.015	33.9	0.00
Effort (<i>editor</i>)	0.23	0.088	0.051	122	0.00	0.21	0.080	0.043	103	0.00	0.16	0.061	0.026	60.1	0.00
Tension (<i>game</i>)	0.02	0.004	0.000	1.03	0.31	-0.01	0.003	0.000	0.17	0.68	0.07	0.008	0.005	10.3	0.00
Tension (<i>editor</i>)	-0.01	0.005	0.000	0.07	0.79	0.12	0.019	0.014	31.4	0.00	0.12	0.019	0.014	32.1	0.00
Usefulness (<i>game</i>)	0.21	0.043	0.042	95.8	0.00	0.00	0.001	0.000	0.00	0.99	0.26	0.065	0.065	151	0.00
Usefulness (<i>editor</i>)	0.31	0.096	0.094	228	0.00	0.38	0.149	0.147	376	0.00	0.32	0.106	0.104	254	0.00
Computer Programming Self-Efficacy Scale (CPSES)															
Independence (<i>game</i>)	0.06	0.026	0.004	8.54	0.00	0.01	0.023	0.000	0.31	0.57	0.02	0.023	0.000	0.60	0.44
Complex Tasks (<i>game</i>)	0.08	0.035	0.005	12.4	0.00	0.01	0.030	0.000	0.07	0.80	0.08	0.035	0.006	12.8	0.00
Self-Regulation (<i>game</i>)	0.09	0.018	0.009	19.4	0.00	-0.01	0.011	0.000	0.43	0.51	0.07	0.016	0.005	11.2	0.00
Simple Tasks (<i>game</i>)	0.08	0.020	0.006	12.4	0.00	0.01	0.014	0.000	0.18	0.67	0.02	0.015	0.000	0.92	0.34
Behavior															
Time Played (<i>game</i>)	0.03	0.017	0.001	1.45	0.23	0.04	0.019	0.002	4.20	0.04	0.02	0.017	0.000	0.56	0.46
Time Played (<i>editor</i>)	0.04	0.002	0.002	4.13	0.04	0.02	0.001	0.000	0.71	0.40	-0.02	0.001	0.001	1.10	0.30
Time Testing (<i>editor</i>)	0.02	0.026	0.000	0.87	0.35	0.07	0.030	0.005	11.0	0.00	0.06	0.029	0.004	8.79	0.00
Time Taking Screenshot (<i>editor</i>)	0.08	0.017	0.006	12.3	0.00	0.06	0.015	0.004	8.24	0.00	0.07	0.016	0.005	10.1	0.00
Game Map Ratings															
Overall Quality (<i>self-rated</i>)	0.20	0.059	0.038	87.2	0.00	0.23	0.074	0.052	124	0.00	0.20	0.063	0.041	95.2	0.00
Aesthetic (<i>expert-rated</i>)	0.06	0.021	0.004	7.86	0.00	0.07	0.021	0.004	9.45	0.00	-0.04	0.019	0.002	3.62	0.06
Originality (<i>expert-rated</i>)	0.05	0.021	0.002	5.04	0.03	0.05	0.022	0.003	6.44	0.01	-0.06	0.023	0.004	9.14	0.00
Fun (<i>expert-rated</i>)	0.04	0.024	0.002	3.98	0.05	0.06	0.025	0.003	6.81	0.01	-0.06	0.026	0.004	8.86	0.00
Difficulty (<i>expert-rated</i>)	0.05	0.037	0.003	6.09	0.01	0.03	0.035	0.001	1.98	0.16	-0.06	0.037	0.003	7.41	0.01
Overall Quality (<i>expert-rated</i>)	0.06	0.027	0.003	7.01	0.01	0.06	0.028	0.004	8.30	0.00	-0.06	0.027	0.003	7.70	0.01

Table 2. Regression properties β , R^2 , change in R^2 , F , and p from adding identification. Change statistics are marked (c). Significant results are bold.

Intraclass correlation across the three raters on overall quality was ICC=0.83 (two-way random, average measures), indicating high agreement. From the hierarchical regression in Table 2, all three dimensions of avatar identification lead to higher self-perceived quality. Similarity identification and embodied identification lead to increases in actual game level quality. However, wishful identification leads to a decrease in actual game level quality. On average, significant R^2 values explain 3.3% of variance. Average quality as rated by experts was $M=3.54$, $SD=1.15$. See Figure 10.

DISCUSSION

We found that each of our research questions could be answered in the affirmative. Badges promoted avatar identification (interest, role model), player experience (achievement, role model), intrinsic motivation (achievement, role model), and programming self-efficacy (role model) during both the game and the editor. Role model badges were particularly effective during the game making task.

Our results have implications for both play and making. We find that role model badges improve virtually all facets of experience (player experience, intrinsic motivation, self-efficacy) relative to other badge types. This effectiveness was particularly relevant during the game making task. Achievement badges were found to be effective in the game, which would corroborate previous work, e.g., [114, 7, 140, 39]. Personal interest badges were found to only improve avatar identification during the game making task. Both choice conditions did

not appear to be effective—possibly indicative of too much choice, or that the choice between badge types was simply not a meaningful one [56, 102, 158, 50].

Badges appeared to differ in their effectiveness based on the game or the editor. Therefore, it's likely that task context is a moderator—e.g., achievement badges earned during the game are less effective in the editor, whereas role model badges may generalize across the two. We also note that for all conditions except the Choice Always Visible condition, badges were only briefly visible after having completed a level in game. It's possible that having badges visible at all times—as during the editor—would further reinforce badge effects.

Additionally, we found that avatar identification positively affects all measures (player experience, intrinsic motivation, programming self-efficacy, overall time) in both play and making. Furthermore, avatar identification leads to higher quality completed maps. Therefore, both badges and avatar identification affect a variety of play and making related outcomes.

One caveat, however, is that wishful identification was actually negatively correlated to map quality. Wishful identification—or wanting to be like a fictional or media character [53, 76, 77, 121]—is correlated with lower psychological well-being [15, 75, 139]. However, wishful identification may be beneficial for self-esteem [47, 15]. This two-sided nature of wishful identification was expressed here as a universally positive effect on outcomes, *except* on actual game level quality. More work

on wishful identification is needed to precisely characterize why this was the case.

Our R^2 values range between small (0.01), medium (0.09), and large (0.25) effect sizes. Avatar identification was particularly predictive of player experience, e.g., similarity identification (10.8%), embodied identification (39.4%), and wishful identification (25.7%) were all highly predictive of immersion during game making. Our mean significant R^2 value is 5.9% which we've demonstrated at a scale of $N=2189$ across many different outcomes, suggesting that avatar identification is an important component to our play and making experience.

Badges Applications

Our results suggest role model badges are effective—similarly to role model avatars [92]—yet badges in contrast may have more general application. We might imagine scientific games that leverage the crowd (e.g., FoldIt [103]), Massive Open Online Courses (MOOCs), digital learning platforms, etc. as being possible beneficiaries of these badges.

Literature suggests that role models are useful outside of academic contexts (e.g., [31])—as long as they are relevant [120]. Therefore, other domains such as business (Steve Jobs, etc.), politics (Barack Obama, etc.), health (Oprah Winfrey, etc.), may also benefit from these badges—a game, an educational platform, a gamified app, etc.—so long as the role models meet the criteria of perceived competence, similarity, and success.

Avatar Applications

Our results suggest that avatar identification can improve time on task, and positively impact player experience, intrinsic motivation, and self-efficacy. Applications range from enhancing motivation in crowdsourced tasks, to serious contexts such as behavior change, education, etc. We extend previous work [16] by showing that avatar identification can impact the quality of created levels. It remains an open and interesting question as to whether the production of other artifacts can also be similarly affected through identification with an on-screen representation—e.g., writing an essay, programming an application, designing a graphic, etc.

With increasing emphasis on making as a pedagogical method, there is ongoing concern about the quality of produced artifacts [89, 38]. Critics of Mario Maker, for instance, have condemned the majority of user created levels as being impossible, gimmicky, and “bafflingly opaque, frenzied contraptions that rarely seem to have a purpose” [74, 174, 38]. Here, we have made a first step towards understanding badges and avatar identification in relation to creation.

LIMITATIONS

Our study consisted of a period of time on the order of hours. However, the interaction between a user and a game often extends into long-term (e.g., in World of Warcraft [118]). Therefore, a longitudinal study could elucidate how our results are moderated by longer term use.

We also took one specific approach to studying badges. For example, we decided that making the badges black and white (to control for color confounds [61, 133, 134]) was a necessary



Figure 10. Example maps rated overall 2 (left), 4 (center), and 6 (right).

price to pay. However, future studies could introduce color in a controlled way to further understand how color can moderate our findings. Another example was in how we implemented role model badges. We were cautious to ensure that our badge creation process yielded: 1) role models perceived as competent [128], 2) role models perceived as ingroup [119, 127], and 3) role models perceived as successful [25]—the lattermost was additionally reinforced with in-game text. However, how much deviation from these criteria that can still result in effective role model badges remains to be explored.

CONCLUSION

In this study, we have looked at how badges and avatar identification impact both play and making in an educational game. We found that certain badges could promote avatar identification (personal interest, role model), player experience (achievement, role model), intrinsic motivation (achievement, role model), and programming self-efficacy (role model) during both the game and the editor.

Avatar identification promoted player experience, intrinsic motivation, programming self-efficacy, and the total time spent playing and making. Avatar identification also promoted other meaningful in-editor activity, such as playtesting time, etc. and led to significantly higher overall quality of the completed game levels (as rated by 3 independent externally trained QA testers). Here, we've conducted a first study ($N=2189$) on alternative badge types, and a first study of badges and avatar identification in a making context. These findings contribute to both the literature on badges and avatars.

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