

Recommender Systems

Collaborative Filtering and Matrix Factorization

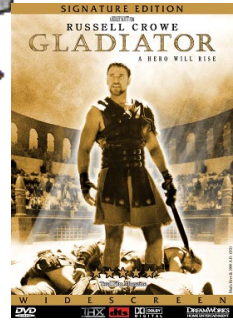
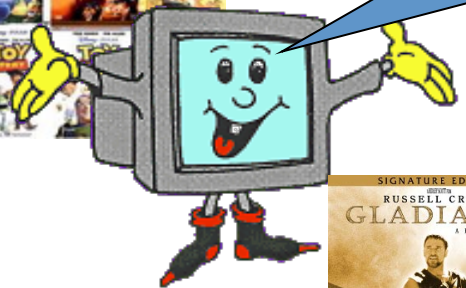
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Thanks to lecture slides from Alex Smola@CMU Yahuda Koren@Yahoo labs and Bing Liu@UIC

Recommender systems



We Know What You Ought To Be Watching This Summer



Amazon.com

The screenshot displays the Amazon.com website interface within a Microsoft Internet Explorer browser window. The browser title is "Amazon.com: Recommended for You - Microsoft Internet Explorer". The address bar shows the URL "http://www.amazon.com/gp/yourstore/002-8908355-5636015?r=Group=all&". The page header includes the Amazon logo, navigation links for "Your Account", "Cart", "Wish List", and "Help", and a search bar.

The main content area is titled "Recommended for Sue Yeon Svn (If you're not Sue Yeon Svn, click here.)". Below this, there is a section for "Narrow by Event" with a "More results" button. A red box highlights the text: "Recommendations for you are based on [items you own](#) and more."

The "Narrow by Category" section lists various product categories: Apparel & Accessories, Baby, Beauty, Books, Camera & Photo, Computer & Video, Games, Computers, DVD, Electronics, Health & Personal Care, Jewelry & Watches, Kitchen & Housewares, Magazine Subscriptions, Music, Outdoor Living, Software, Sports & Outdoors, Tools & Hardware, Toys & Games, and Video. A "Select Favorites" button is also present.

The "Improve Your Recommendations" section encourages users to update their Amazon history to improve recommendations, with links for "Items you own", "Rated items", and "Not Interested".

The product recommendations list includes:

- When Things Start to Think** by Gershenfeld Neil. Average Customer Review: ★★★★★. Publication Date: February 15, 2000. Our Price: \$11.20. Used & new from \$2.00. Recommended because you added *The Unfinished Revolution* to your Shopping Cart.
- Weaving the Web: The Original Design and Ultimate Destiny of the World Wide Web** by Tim Berners-Lee. Average Customer Review: ★★★★★. Publication Date: November 1, 2000. Our Price: \$10.20. Used & new from \$2.71. Recommended because you added *The Unfinished Revolution* to your Shopping Cart.
- Perl Cookbook, Second Edition** by Tom Christiansen, Nathan Torkington. Average Customer Review: ★★★★★. Publication Date: August 21, 2003. Our Price: \$32.97. Used & new from \$15.64. Recommended because you added *Programming Perl (2nd Edition)* to your Wish List and more.
- Network Analysis, Architecture and Design, Second Edition (The Morgan Kaufmann Series in Networking)** by James D. McCabe. Average Customer Review: ★★★★★. Publication Date: April 1, 2003. Our Price: \$58.46. Used & new from \$46.77.

Each product entry includes a "Rate this item" section with a star rating and checkboxes for "I own it" and "Not interested", along with "Add to cart" and "Add to Wish List" buttons.

An example

Training data

user	movie	score
1	21	1
1	213	5
2	345	4
2	123	4
2	768	3
3	76	5
4	45	4
5	568	1
5	342	2
5	234	2
6	76	5
6	56	4

Test data

user	movie	score
1	62	?
1	96	?
2	7	?
2	3	?
3	47	?
3	15	?
4	41	?
4	28	?
5	93	?
5	74	?
6	69	?
6	83	?

Two basic approaches

- **Content-based recommendations:**
 - The user will be recommended items based on profile information or similar to the ones the user preferred in the past;
- **Collaborative filtering (or collaborative recommendations):**
 - The user will be recommended items that people with similar tastes and preferences liked in the past.
- **Hybrids:** Combine collaborative and content-based methods.

Road Map

- Introduction
- **Content-based recommendation**
- Collaborative filtering based recommendation
 - K-nearest neighbor
 - Matrix factorization

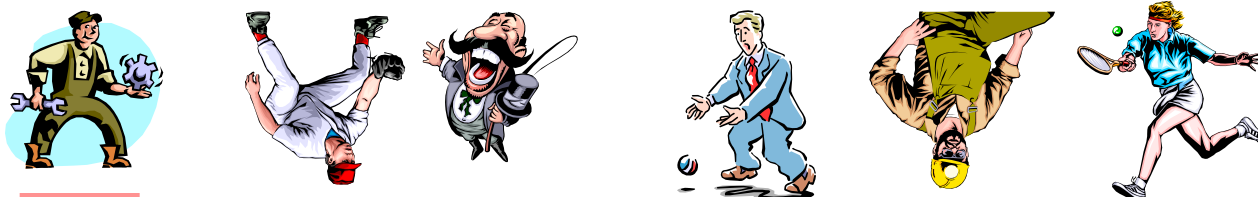
Content-Based Recommendation

- Recommend items that matches the **User Profile**.
- The Profile is based on **items user has liked** in the past or **explicit interests** that he defines.
- A content-based recommender system matches the profile of the item to the user profile to decide on its relevancy to the user.

Road Map

- Introduction
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- Collaborative filtering based recommendations
 - **K-nearest neighbor**
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Collaborative Filtering Idea



User Database

A 9 B 3 C : Z 5	A B C 9 : Z 10	A 5 B 3 C : Z 7	A B C 8 : Z	A 6 B 4 C : Z	A 10 B 4 C 8 . Z 1
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Correlation Match

A 9 B 3 C : Z 5	A 10 B 4 C 8 . Z 1
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Collaborative filtering

- Collaborative filtering (CF): most widely-used recommendation approach in practice.
 - k -nearest neighbor,
 - matrix factorization
- Key characteristic of CF: it predicts the utility of items for a user based on the items previously rated by **other like-minded users**.

k -Nearest Neighbor

- k NN :
 - utilizes the entire user-item database to generate predictions directly, i.e., there is no model building.
- This approach includes both
 - User-based methods
 - Item-based methods
- Two primary phases:
 - the neighborhood formation phase and
 - the recommendation phase.

Neighborhood formation phase

- The similarity between the target user, \mathbf{u} , and a neighbor, \mathbf{v} , can be calculated using the **Pearson's correlation coefficient**:

$$\text{sim}(\mathbf{u}, \mathbf{v}) = \frac{\sum_{i \in C} (r_{\mathbf{u},i} - \bar{r}_{\mathbf{u}})(r_{\mathbf{v},i} - \bar{r}_{\mathbf{v}})}{\sqrt{\sum_{i \in C} (r_{\mathbf{u},i} - \bar{r}_{\mathbf{u}})^2} \sqrt{\sum_{i \in C} (r_{\mathbf{v},i} - \bar{r}_{\mathbf{v}})^2}},$$

- $r_{\mathbf{u},i}$ is the rating given to item I by user \mathbf{u} . C is the list of items rated by BOTH users, \mathbf{u} and \mathbf{v}

Recommendation Phase

- Then we can compute the rating prediction of **item i** for target user **\mathbf{u}**

$$p(\mathbf{u}, i) = \bar{r}_{\mathbf{u}} + \frac{\sum_{\mathbf{v} \in V} \text{sim}(\mathbf{u}, \mathbf{v}) \times (r_{\mathbf{v}, i} - \bar{r}_{\mathbf{v}})}{\sum_{\mathbf{v} \in V} |\text{sim}(\mathbf{u}, \mathbf{v})|}$$

where V is the set of k similar users (could be all users), $r_{\mathbf{v}, i}$ is the rating of user \mathbf{v} given to item i ,

Issue with the user-based k NN CF

- Lack of scalability:
 - it requires the real-time comparison of the target user to all user records in order to generate predictions.
 - Any suggestions to improve this?
- A variation of this approach that remedies this problem is called **item-based CF**.

Item-based CF

- The item-based approach works by comparing items based on their pattern of ratings across users. The similarity of items i and j is computed as follows:

$$sim(i, j) = \frac{\sum_{u \in U} (r_{u,i} - \bar{r}_u)(r_{u,j} - \bar{r}_u)}{\sqrt{\sum_{u \in U} (r_{u,i} - \bar{r}_u)^2} \sqrt{\sum_{u \in U} (r_{u,j} - \bar{r}_u)^2}}$$

Recommendation phase

- After computing the similarity between items we select a set of k most similar items to the target item and generate a predicted value of user \mathbf{u} 's rating

$$p(\mathbf{u}, i) = \frac{\sum_{j \in J} r_{\mathbf{u}, j} \times \text{sim}(i, j)}{\sum_{j \in J} \text{sim}(i, j)}$$

where J is the set of k similar items

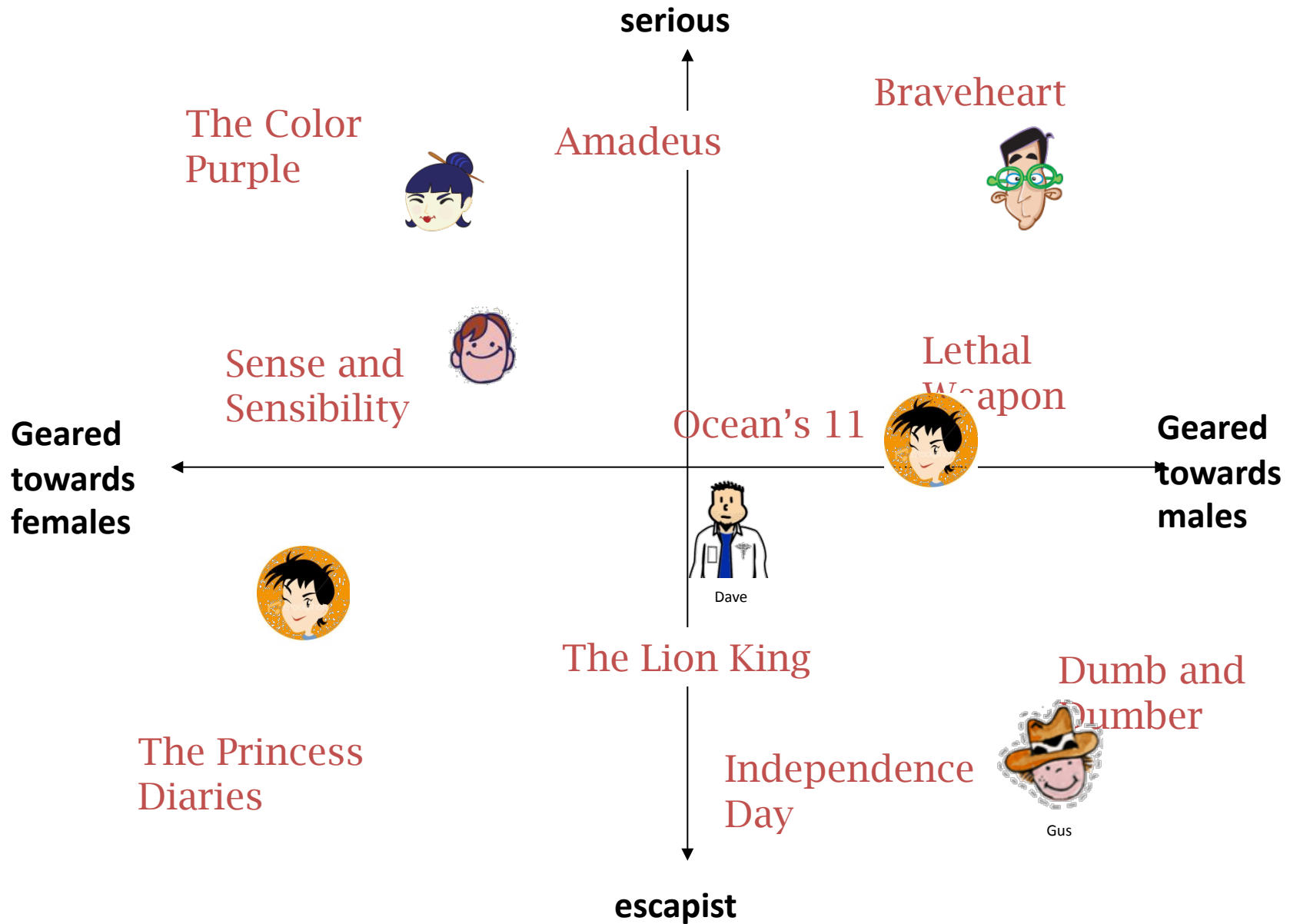
Practical Issues : Cold Start

- New user
 - Rate some initial items
 - Non-personalized recommendations
 - Describe tastes
 - Demographic info.
- New Item
 - Non-CF : content analysis, metadata

Road Map

- Introduction
- Content-based recommendation
- Collaborative filtering based recommendations
 - K-nearest neighbor
 - **Matrix factorization**

Latent factor models



Latent factor models

users

1		3			5			5		4	
		5	4			4			2	1	3
2	4		1	2		3		4	3	5	
	2	4		5			4			2	
		4	3	4	2					2	5
1		3		3			2			4	

users

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items

.1	-.4	.2
-.5	.6	.5
-.2	.3	.5
1.1	2.1	.3
-.7	2.1	-.2
-1	.7	.3



users

1.1	-.2	.3	.5	-.2	-.5	.8	-.4	.3	1.4	2.4	-.9
-.8	.7	.5	1.4	.3	-1	1.4	2.9	-.7	1.2	-.1	1.3
2.1	-.4	.6	1.7	2.4	.9	-.3	.4	.8	.7	-.6	.1

Estimate unknown ratings as inner-products of factors:

users

1		3			5			5		4
		5	?		4			2	1	3
2	4		1	2		3		4	3	5
	2	4		5			4			2
		4	3	4	2				2	5
1		3		3			2			4

users

items

.1	-.4	.2
-.5	.6	.5
-.2	.3	.5
1.1	2.1	.3
-.7	2.1	-.2
-.1	.7	.3

1.1	-.2	.3	.5	-.2	-.5	.8	-.4	.3	1.4	2.4	-.9
-.8	.7	.5	1.4	.3	-.1	1.4	2.9	-.7	1.2	-.1	1.3
2.1	-.4	.6	1.7	2.4	.9	-.3	.4	.8	.7	-.6	.1

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Estimate unknown ratings as inner-products of factors:

users

	1		3			5			5		4
items			5	?		4			2	1	3
	2	4		1	2	3		4	3	5	
		2	4		5		4			2	
			4	3	4	2				2	5
	1		3		3		2			4	

users

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items

.1	-.4	.2
-.5	.6	.5
-.2	.3	.5
1.1	2.1	.3
-.7	2.1	-2
-1	.7	.3

•

users

1.1	-.2	.3	.5	-2	-.5	.8	-.4	.3	1.4	2.4	-.9
-.8	.7	.5	1.4	.3	-1	1.4	2.9	-.7	1.2	-.1	1.3
2.1	-.4	.6	1.7	2.4	.9	-.3	.4	.8	.7	-.6	.1

Estimate unknown ratings as inner-products of factors:

users

	1		3			5			5		4	
items			5	2.4		4			2	1	3	
	2	4		1	2		3		4	3	5	
		2	4		5			4			2	
			4	3	4	2					2	5
	1		3		3			2			4	

users

users

	.1	-.4	.2
items	-.5	.6	.5
	-.2	.3	.5
	1.1	2.1	.3
	-.7	2.1	-2
	-1	.7	.3

users

1.1	-.2	.3	.5	-2	-.5	.8	-.4	.3	1.4	2.4	-.9
-.8	.7	.5	1.4	.3	-1	1.4	2.9	-.7	1.2	-.1	1.3
2.1	-.4	.6	1.7	2.4	.9	-.3	.4	.8	.7	-.6	.1

Challenges

- Similar to SVD, but less constrained:
 - Factorize with missing values!
- Re-define objective function:

$$\underset{p,q}{\text{minimize}} \sum_{(u,i) \in S} (r_{ui} - \langle p_u, q_i \rangle)^2 + \lambda \left[\|p\|_{\text{Frob}}^2 + \|q\|_{\text{Frob}}^2 \right]$$

To avoid over-fitting

- Can use gradient descent to deal with missing values

Stochastic Gradient Descent

- For each data point,

$$e_{ui} = r_{ui} - q_i^T p_u.$$

- Derivatives on variables (q and p) are used for update:

$$q_i \leftarrow q_i + \gamma \cdot (e_{ui} \cdot p_u - \lambda \cdot q_i)$$

$$p_u \leftarrow p_u + \gamma \cdot (e_{ui} \cdot q_i - \lambda \cdot p_u)$$

- Both p and q are unknown, so we have to alternate
 - Will converge to local optima

Incorporating bias

- Some users rate movies higher than others
- Some movies get hyped and get higher ratings

- The new model: $\hat{r}_{ui} = \mu + b_i + b_u + q_i^T p_u$

- The new objective function

$$\underset{p,q}{\text{minimize}} \sum_{(u,i) \in S} (r_{ui} - (\mu + b_u + b_i + \langle p_u, q_i \rangle))^2 + \lambda \left[\|p\|_{\text{Frob}}^2 + \|q\|_{\text{Frob}}^2 + \|b_{\text{users}}\|^2 + \|b_{\text{items}}\|^2 \right]$$

- Derivatives:

$$p_u \leftarrow (1 - \lambda\eta_t)p_u - \eta_t q_i \rho_{ui}$$

$$q_i \leftarrow (1 - \lambda\eta_t)q_i - \eta_t p_u \rho_{ui}$$

$$b_u \leftarrow (1 - \lambda\eta_t)b_u - \eta_t \rho_{ui}$$

$$b_i \leftarrow (1 - \lambda\eta_t)b_i - \eta_t \rho_{ui}$$

$$\mu \leftarrow (1 - \lambda\eta_t)\mu - \eta_t \rho_{ui}$$

$$\text{where } \rho_{ui} = (r_{ui} - (\mu + b_i + b_u + \langle p_u, q_i \rangle))$$

Further modeling assumptions

- Changing preferences over time?

$$\hat{r}_{ui}(t) = \mu + b_i(t) + b_u(t) + q_i^T p_u(t)$$

- Varying confidence levels in ratings?

$$\min_{p^*, q^*, b^*} \sum_{(u,i) \in \mathcal{K}} c_{ui} (r_{ui} - \mu - b_u - b_i - p_u^T q_i)^2 + \lambda (\|p_u\|^2 + \|q_i\|^2 + b_u^2 + b_i^2)$$

- Other ideas?

Summary

- Recommendation based on
 - Content
 - Collaborative filtering
- Collaborative filtering
 - Neighborhood method
 - Matrix Factorization
- Possible Further topics
 - Hybrid models of content and collaborative to impute missing values and deal with cold start