# KATRINA PANOVICH

32-G707 32 Vassar St. Cambridge, MA 02139 kp@mit.edu 630/853-8164 http://people.csail.mit.edu/kp

### **EDUCATION**

# Massachusetts Institute of Technology Winter 2011 - ongoing

PhD in Computer Science

Advisors: David Karger, Rob Miller

Cambridge, MA

# Massachusetts Institute of Technology Fall 2008 - Winter 2011

MS in Computer Science

Cambridge, MA

Use of Social Network Sites for Question and Answer Behavior

Advisors: David Karger, Rob Miller

## **Indiana University**

BS in Informatics

Advisor: Fil Menczer

Minors: Telecommunications, Music Overall GPA: 3.8/4.0, Major GPA: 4.0/4.0

### Fall 2004 - Summer 2008

Bloomington, IN

## RESEARCH INTERESTS

Human-Computer Interaction, Social Search, Question Answer Systems, Social Computing, Information Retrieval, Personal and Social Information Management, Reflective Computing, Self Awareness, Media Studies

### **EMPLOYMENT**

# Haystack and User Interface Design Fall 2008 - ongoing Research Groups

With Professors David Karger and Rob Miller, I'm looking at emergent behavior on Facebook, Twitter, and similar applications where users use their statuses to ask (and sometimes answer) questions. I've also worked on a series of note-taking tool user studies and designs, analyzing data, generating studies and methods of usage analysis, and iterating over the design of the tool.

# Computer Science Instructor MIT Women's Technology Program

**Summer 2011** 

I re-designed the existing curriculum and taught a course on programming in Python to a group of 40 high school girls. I conducted both lecture and lab sessions, supervised three teaching assistants, and assigned nightly homework and a final project.

# ASI Group, Microsoft Research Summer 2009

With Merrie Morris and Jaime Teevan, I studied the use of Facebook of almost 1000 users, looking at patterns of question asking and answering and how those social mechanisms correlated and compared to search engine use. I also worked somewhat with one of the Bing teams.

### **PUBLICATIONS**

- **Panovich, K.**, Miller, R., Karger, D. Tie Strength in Question and Answer on Social Network Sites. CSCW 2012.
- Bernstein, M., Monroy-Hernandez, A., Harry, D., Andre, P., **Panovich, K.**, Vargas, G. 4chan and /b/: An Analysis of Anonymity and Ephemerality in a Large Online Community. ICWSM 2011. **Best paper winner.**
- Teevan, J., Morris, M.R., **Panovich, K**. Factors Affecting Response Quantity, Quality, and Speed for Questions Asked via Social Network Status Messages. ICWSM 2011.
- Bernstein, M., Little, G., Miller, R., Hartmann, B., Ackerman, M., Karger, D., Crowell, D., **Panovich, K.** Soylent: A Word Processor with a Crowd Inside. UIST 2011. **Best student paper winner.**
- Morris, M.R., Teevan, J., **Panovich, K**. Searching Versus Asking: A Comparison of Information Seeking Using Search Engines and Social Networks. ICWSM 2010.
- Morris, M.R., Teevan, J., **Panovich, K**. What Do People Ask Their Social Networks, and Why? A Survey Study of Status Message Q&A Behavior. CHI 2010.
- Van Kleek, M., Bernstein, M., **Panovich, K.**, Vargas, G., Karger, D.R., and schraefel, mc. Note to Self: Examining Personal Information Keeping in a Lightweight Notekeeping Tool. CHI 2009. **Best short paper nominee**.

### **PRESS**

- Some CHI papers that we like. Experientia, Putting People First, June 2010. http://www.experientia.com/blog/some-chi-papers-that-we-like/
- Replyz: See the questions people are asking on Twitter. Search Engine Land, June 2010. http://searchengineland.com/replyz-see-questions-on-twitter-43794
- On why people ask questions on social networks. Brynn Marie Evans, April 2010. http://brynnevans.com/blog/2010/04/24/on-why-people-ask-questions-on-social-networks/
- What Do People Ask Their Social Networks? GigaOm, February 2010. http://gigaom.com/2010/02/22/what-do-people-ask-their-social-networks/

- List.it: Post-It Notes for the Twitter Generation. New York Times, February 2010. http://www.nytmes.com/external/readwriteweb/2010/02/02/02readwriteweb-listit-post-it-notes-for-the-twitter-genera-13868.html
- List.it: Post-It Notes for the Twitter Generation. ReadWriteWeb, February 2010. http://www.readwriteweb.com/archives/listit\_like\_post-it\_notes\_for\_the\_twitter\_generati.php
- Excellence in Challenging Times. MIT EECS Newsletter, December 2009. http://eecs-newsletter.mit.edu/articles/2009-fall/excellence-in-challenging-times/3/
- Pourquoi les ordinateurs n'arrivent-ils pas à concurrencer les Post-it? Le Monde, March 2009. http://www.lemonde.fr/technologies/article/2009/03/20/pourquoi-les-ordinateurs-n-arrivent-ils-pas-a-concurrencer-les-post- it 1170786 651865.html
- Tip of the Week: Managing Post-It Notes. New York Times, January 2009. http://www.nytimes.com/2009/01/29/technology/personaltech/29askk-003.html
- Why Computers Can't Kill Post-Its. Forbes, January 2009. http://www.forbes.com/2009/01/21/postits-digital-tools-tech-intel-cz\_lg\_0122postits.html
- New York Times Tech Talk Podcast, January 2009. http://podcasts.nytimes.com/podcasts/2009/01/21/ 22techtalk.mp3
- Lifehacker.com: Featured Firefox Extension: list.it Synchronizes Firefox Notes in Firefox. http://lifehacker.com/5113054/listitsynchronizes-text-notes-in-firefox
- Digging Out from Piles of Sticky Notes. MIT TechTalk, December 2008. http://web.mit.edu/newsoffice/2008/info-scraps-tt1210.html

#### **SERVICE**

Student Volunteer, CSCW 2010, CHI 2010, UIST 2010, CHI 2011
Student Volunteer Chair, UIST 2011
Co-organizer, MIT HCI Seminar, Fall 2009 – ongoing
Co-president, MIT Graduate Women in Course VI (EECS), 2010
Instructor, MIT Women's Technology Program, 2011
Reviewer UIST 2009-present, CHI 2010-present, ICWSM 2011-present

## **COURSEWORK**

Theory of Computation, Fall 2009. Natural Language Processing, Spring 2009. User Interface Design and Implementation, Spring 2009. Designing Interactive Technology, Winter 2009. Database Systems, Fall 2010.