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Identification:

LØGØUT (Modification.)

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Purpose:

The LØGØUT command now permits the user to express his opinion about the quality of the time-sharing service he received while logged in. Opinions collected from LØGØUT usage will be statistically processed to gain information about user satisfaction with various scheduling techniques.

Usage:

To log out without expressing an opinion at all:

LØGØUT

To log out expressing an opinion:

LØGØUT 'n'

'n' is an integer from 0 to 5, with increasing numbers implying increasing satisfaction with system response.

To log out expressing the opinion "no comment."

LØGØUT X

This alternative might be appropriate if the user first logged in, then logged out without doing anything, for example.

To obtain a one sentence description of the parameter meanings without being logged out:

LØGØUT par

"par" is anything not an integer from 0 to 5 or the letter X.

Comments:

The opinions which are expressed with the LØGØUT command will be used in "tuning" the CTSS scheduling algorithm for optimum response.

The number chosen when logging out should reflect as closely as possible the user's degree of satisfaction with the response rate of the time-sharing system during this particular session and for his particular application. It would be desirable to attempt to exclude factors not directly related to response rate (e.g. disk failures, busy telephone lines, poorly documented programs, grouchy wife, etc.) from consideration when determining a response.

The following rough scale of values is suggested for choosing an opinion.

5. For the user's purpose response could not have been better.

4. The response was better than expected, but not perfect.

3. The response was more or less typical of what was expected from the time-sharing system.

2. Response was sluggish, but not intolerable.

1. Response was intolerably slow for the user's application.

0. For the user's purpose the system response was totally unusable.

The changes to the LØGØUT command do not affect the procedures used for automatic logout, console hangup, or redundant logins. In these cases, of course, no opinions can be expressed.