

Resolving Over-subscribed Temporal Planning Problems through Fluent Human-Robot Collaboration

Peng Yu

Nuance Sunnyvale Laboratory

June 11th, 2015

About Myself

- Peng Yu
- 5th year graduate student (3nd year PhD) at the Computer Science and Artificial Intelligence Lab of MIT.
- Master Thesis (February 2013):
Continuous Relaxation to Over-constrained Temporal Problems.
- PhD Thesis (June 2016, expected):
*Resolving Over-subscribed Temporal Planning Problems through
Fluent Human-Robot **Collaboration***

About My Research Group

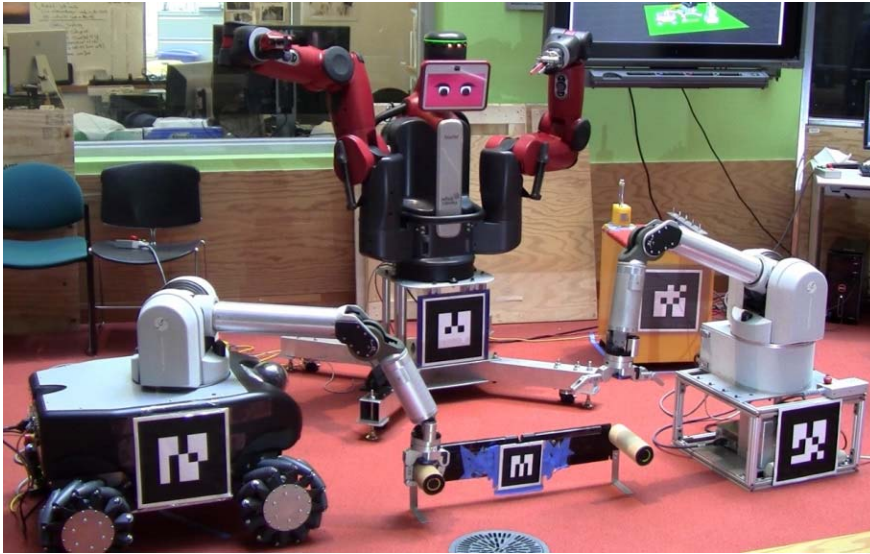
- Model-based Embedded and Robotic Systems:
 - PI: Brian Williams.



- Research focus: diagnosis, planning and scheduling.
 - Activity planning, execution and monitoring.
 - Risk-sensitive task scheduling and execution.
 - The diagnosis/state estimation of hybrid systems.

Applications

- Aerial, ground, underwater autonomous systems.



ROUTES FOUND

← RETURN	SUMMARY	SCORE
Bike	Arrive in: 37.3 min; Duration: 37.3 min Walking: 0.0 min	84.1
MBTA	Arrive in: 39.4 min; Duration: 36.9 min Walking: 11.6 min	75.1
Taxi	On Time Duration: 13.7 min Walking: 0.0 min	72.0
Zipcar	On Time Duration: 15.3 min Walking: 0.1 min	66.6

Locations

32 Vassar Street, Cambridge, MA, United State

pizza near South Station, Summer Street, Bost

Constraints

TIME OF DEPARTURE: 12:00

ARRIVE IN: 30 MINUTES

A map of Boston showing various routes and locations, with a pop-up for Santarpio's Pizza.

Challenges

- These capable systems often become brittle when they fail to achieve what they were asked to do:
 - They are not good at communicating their failure.



Sorry Michael, something's gone wrong. Can you try that again?



We can't find a transit route between the locations you entered.

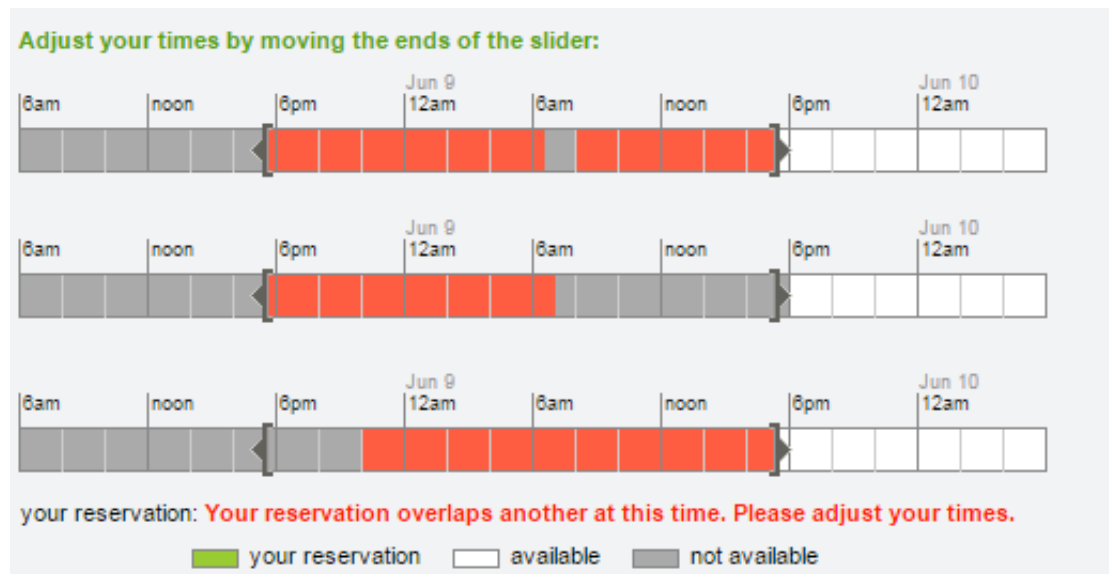
Challenges

- They cannot provide much insight into the cause of the failure, and/or recommend useful recovery options.

SFO ↔ SJC Jun 10 Wednesday → Jun 11 Thursday Economy cabin 1 traveler [Change](#)

Sort by: price (low to high) ▼ 0 of 562 flights show all Round-trip | Segment [NEW](#)

No results match your selections.
Try undoing some filters:



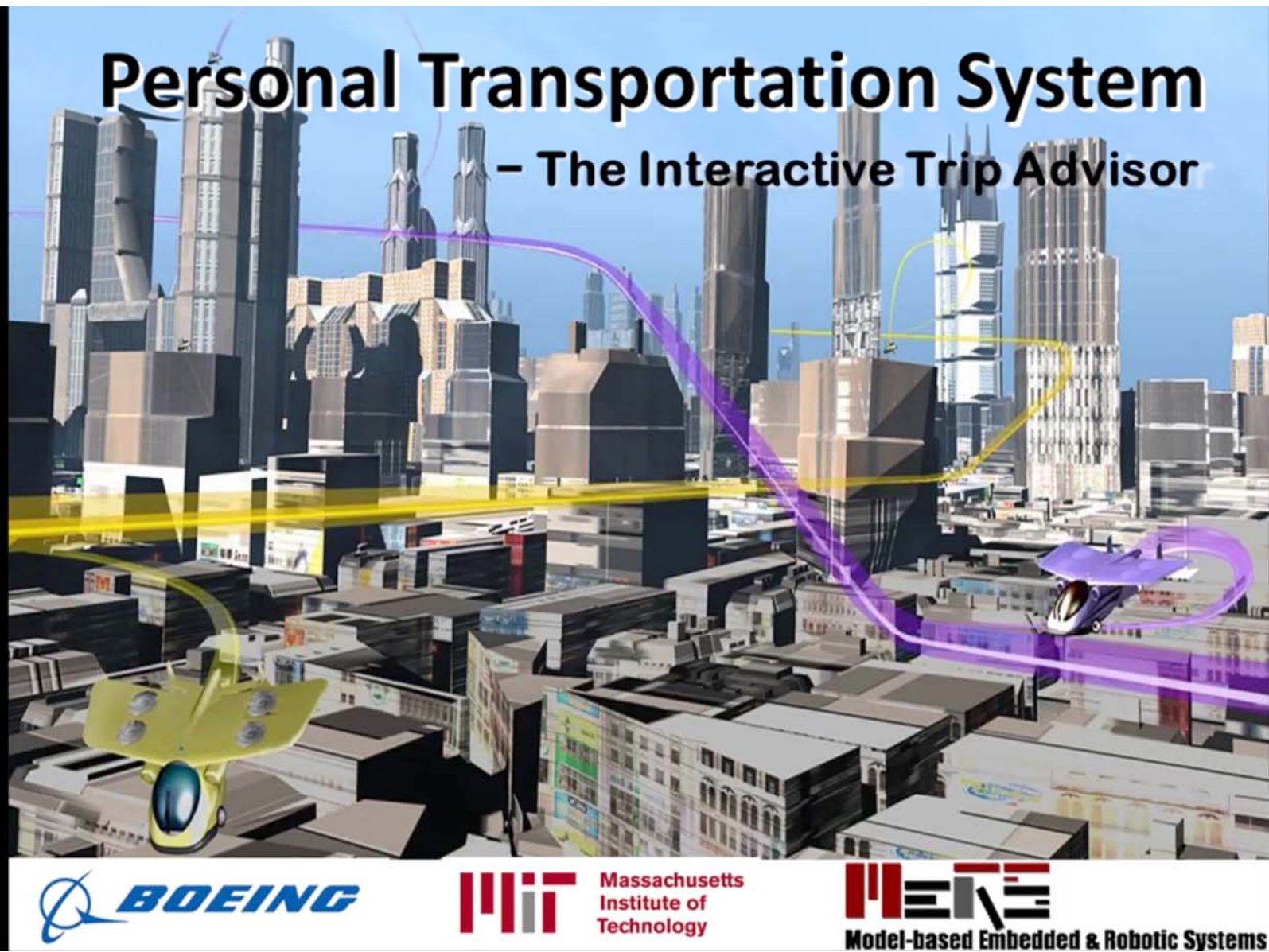
Objectives

- Make autonomous systems more robust towards over-subscribed situations:
 - by detecting and **explaining** the cause of failure;
 - and recommending **preferred** alternative solutions.
- Collaborates with humans throughout the process:
 - To understand their goals and constraints.
 - To ask for preferences over trade-offs between alternatives.
 - To obtain assistance when running out of options.

Outline

- Problem:
 - Resolving over-subscribed scheduling & planning problems.
- Approach:
 - Uhura: a collaborative plan diagnosis assistant.
- Going real-world:
 - Being robust to uncertainty.
 - Automatically learning and prioritizing alternatives.
- Next step:
 - Effective collaboration with humans through dialog.

A Demo on the Personal Transportation System



Key features

- Find alternative solutions that are **simple** and **preferred**.
- Provide **insights** into cause of failure and its resolution.

- Minimize the perturbations;

“Delay your arrival by 5 minutes”.

- Prioritize alternatives;

“OK, then how about having lunch at restaurant Y”.

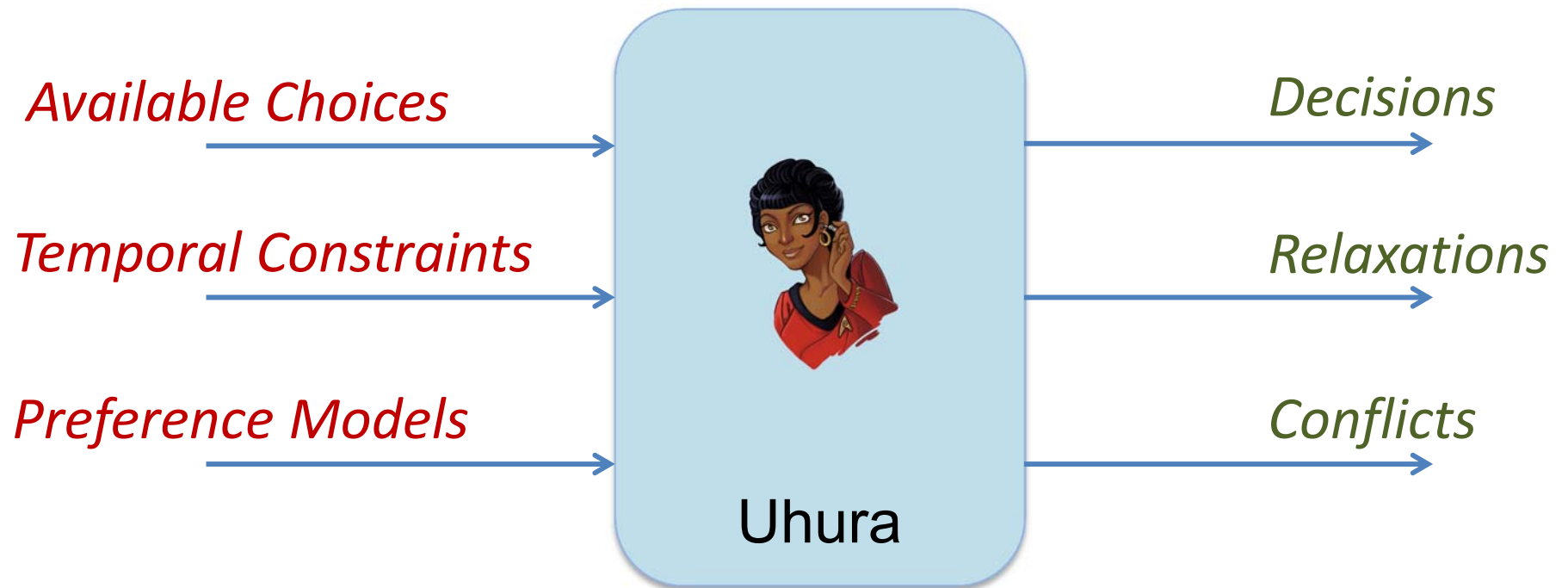
- Explain the cause of failure;

“Because of the extended travel time”.

- Adapt incrementally to new inputs.

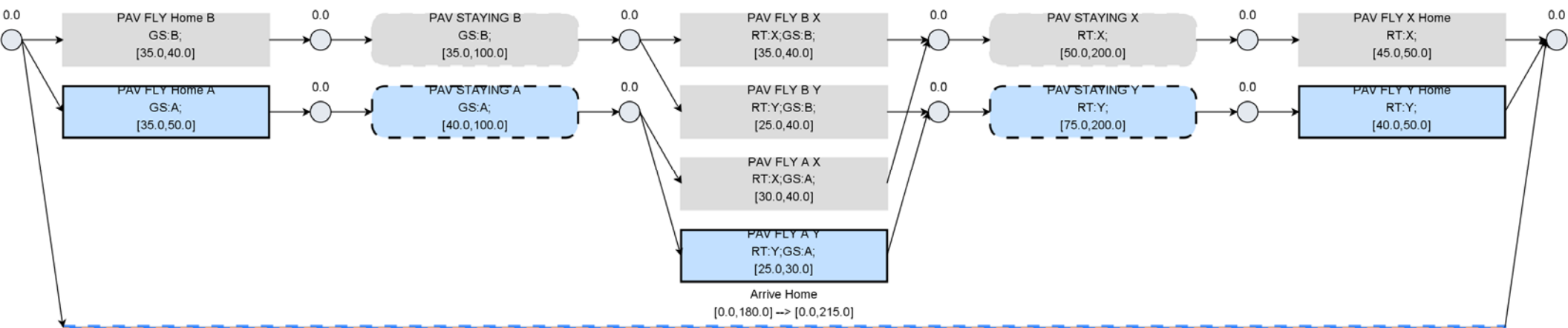
“if you want to shop for at least 25 minutes, you can have lunch at restaurant Y for 55 minutes”.

The Inputs and Outputs



Inputs

- A (over-subscribed) scheduling problem.
 - Encoded using *Temporal Constraints* and *Discrete Choices*.



- Over-subscription: no choices and schedules can be found that meet all constraints in the problem.

Outputs

- A triple of decisions, conflicts and relaxations that enables a feasible schedule to be generated:
 - **Decisions:** Store=A, Restaurant=Y
 “You can go to Store A and Restaurant Y.”
 - **Relaxations:** ArriveHome[0,180]→[0,215]
 “But I have to delay your arrival by 35 minutes.”
 - **Conflicts:** {Shop@A_{LB},FlyAtoY_{LB},Lunch@Y_{LB},ArriveHome_{UB},...}
 “Because of the long travel time between them and your requirements on the minimum lunch time.”

User Preferences and Feedbacks

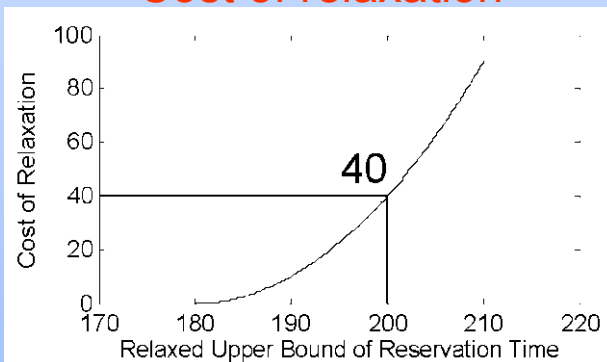


Preference

Rewards of decisions

Store	A	40
	B	100
Lunch	X	70
	Y	80
	Z	30

Cost of relaxation



Feedback

"Lunch should be at least 25 minutes"

$$\text{Lunch}_{LB} > 25$$

"Return home on time."

$$\Delta \text{ArriveHome}_{UB} = 0$$



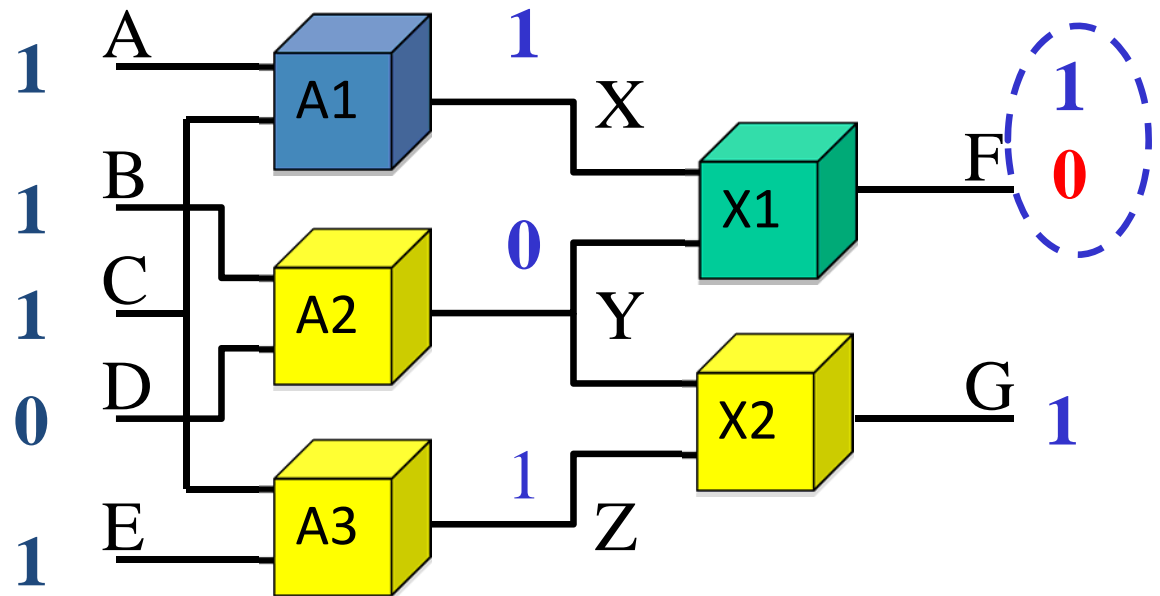
Uhura

Outline

- Problem:
 - Resolving over-subscribed scheduling & planning problems.
- Approach:
 - Uhura: a collaborative plan diagnosis assistant.
- Going real-world:
 - Being robust to uncertainty.
 - Automatically learning and prioritizing alternatives.
- Next step:
 - Effective collaboration with humans through dialog.

A Diagnosis Approach

- Given an over-subscribed scheduling problem, we need to:
 - Detect** the conflicting sets of constraints.
 - Relax** some constraints to resolve the conflicts.
 - Enumerate** alternative solutions in best-first order.
- It is like solving a diagnosis problem, but on a broken schedule/plan instead of hardware.



Solving Diagnosis Problems

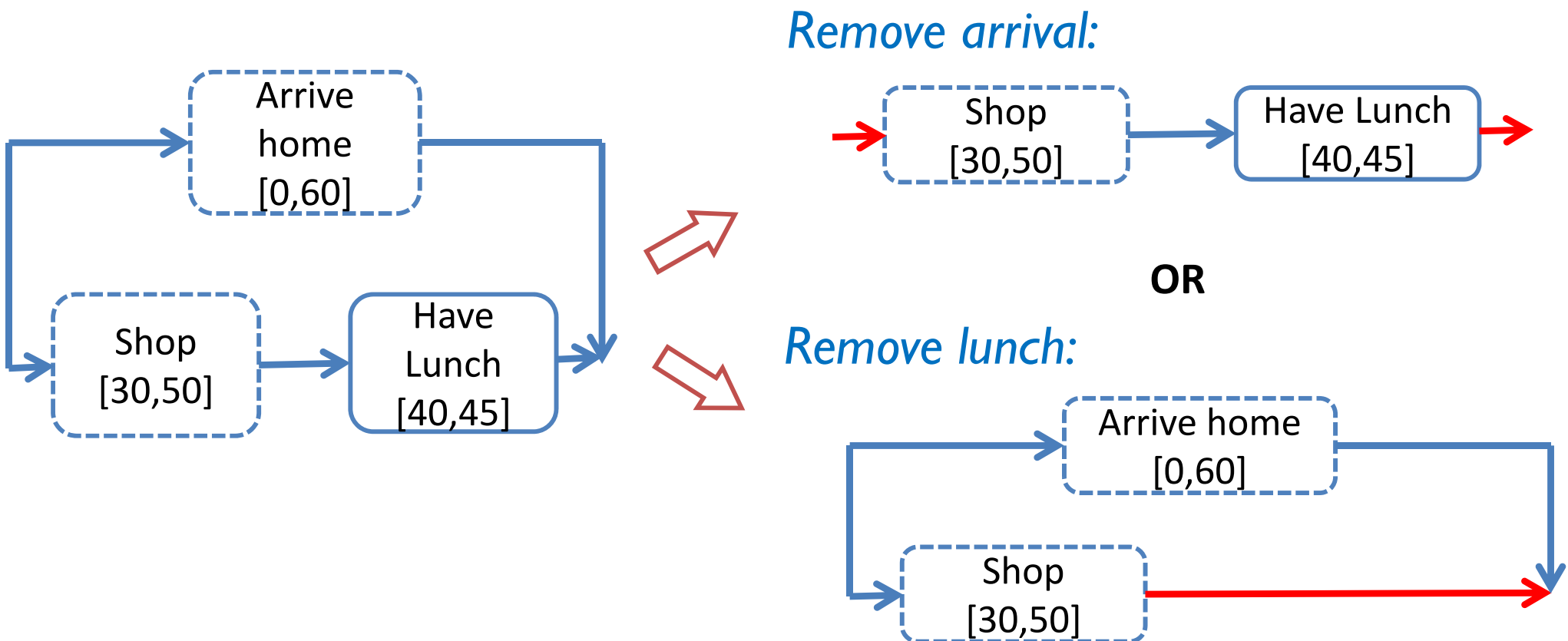
- General Diagnosis Engine (*de Kleer and Williams, 1987*) was developed to detect cause of failures and compute diagnoses.
 - It learns from infeasible mode assignments and use them to prune search domains.
- Conflict-Directed A^* (Williams and Ragno, 2001) builds upon the ideas in GDE, and adds:
 - efficient pruning of search space by generalizing the learned conflicts.
 - enumeration of minimal diagnosis in best-first order.

From Hardware Diagnosis to Temporal Relaxation

- Similar ideas have been used to solve inconsistent temporal constraint problems through **constraint suspension**.
 - Enumerate minimal relaxations (Previti and Marques-Silva, 2013).
 - Support user preferences (Peintner, Moffitt and Pollack, 2005).
 - Efficiently prune domain using learned conflicts (Bailey and Stucky, 2005).
- However, completely suspending a constraint is unnecessary in most situations.
 - Slightly weakening a constraint instead of a complete removal is often enough.

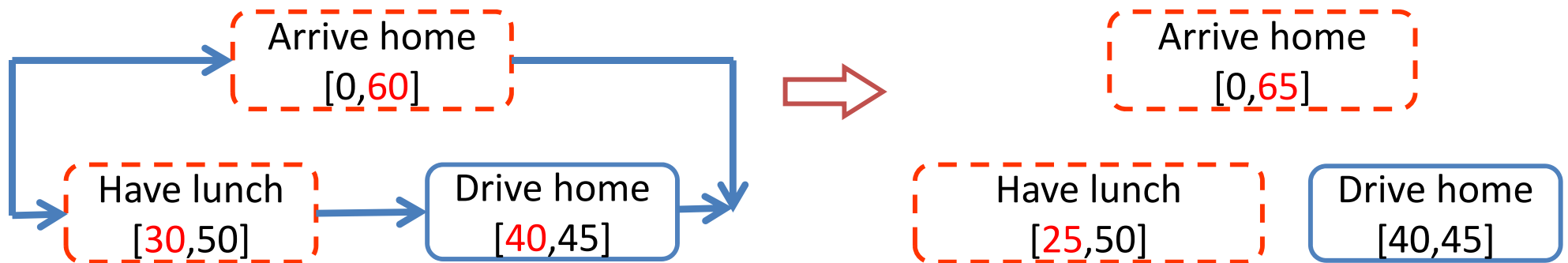
Discrete Relaxation

- Resolve over-constrained temporal problem C by **removing** constraints.
 - Resolved: $M \subseteq C$ such that $C \setminus M$ is consistent.
 - Minimal: $\forall c \in M (C \setminus M) \cup \{c\}$ is inconsistent.



Continuous Relaxation

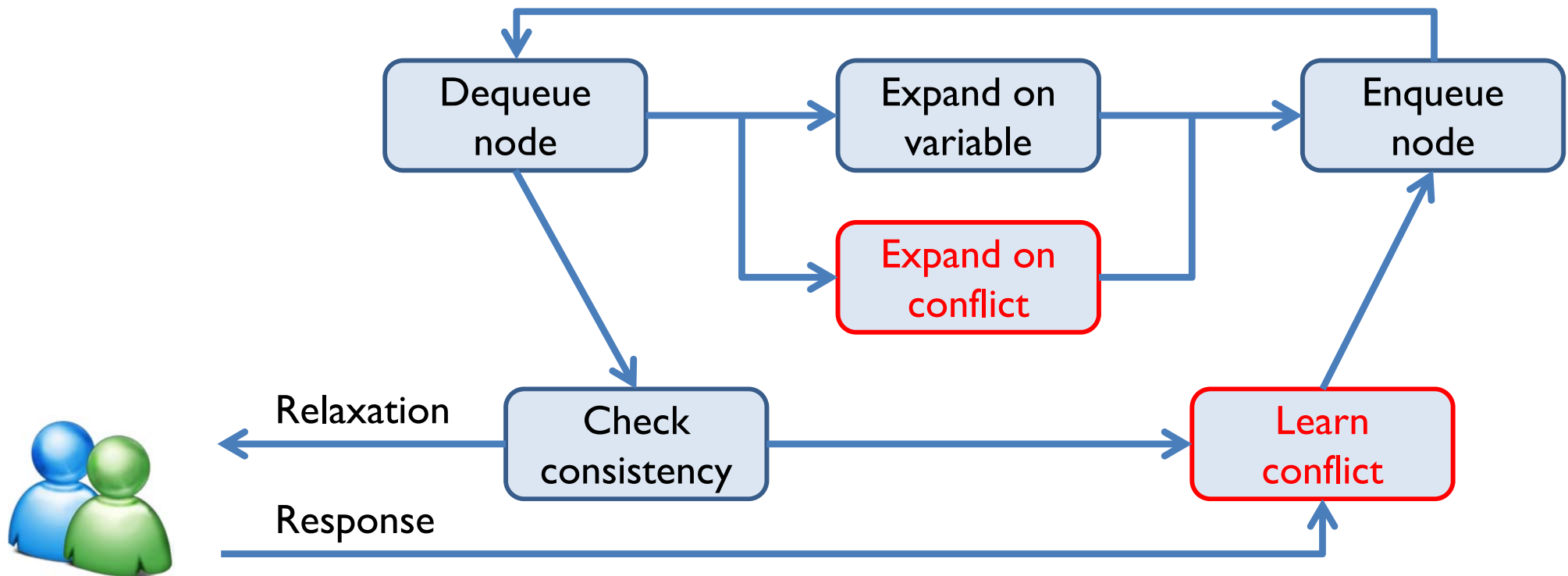
- Relax a constraint partially by **continuously** modifying its temporal bounds:
 - A continuous relaxation, CR_i , weakens a temporal constraint: $[LB, UB] \rightarrow [LB', UB']$ where $LB' \leq LB$ and $UB' \geq UB$.
 - Continuous relaxations only apply to **relaxable** constraints.



“Shorten lunch to 25 minutes and delay arrival by 5 minutes”

Best-first Conflict-Directed Relaxation

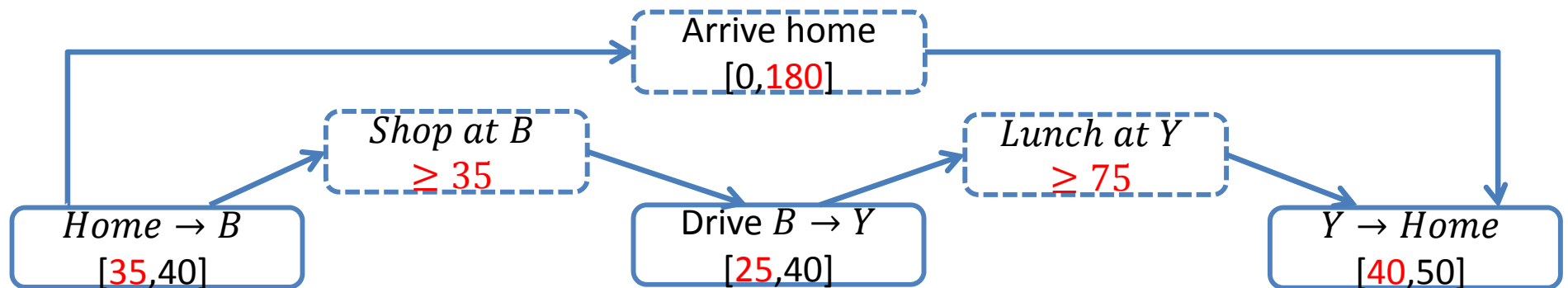
- We generalize the conflict resolution procedure in Conflict-Directed A^* (*Williams and Ragno, 2004*) to enumerate continuous relaxations in best-first order.



I. Learn Discrete Conflicts

- A discrete conflict is an inconsistent set of temporal constraints.

Choosing Store=B and Lunch=Y produces:



**Discrete
Conflict:**

Store = B;
Home → B ≥ 35;
Drive B → Y ≥ 25;
Y → Home ≥ 40;

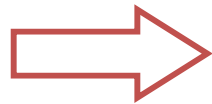
Lunch = Y;
Shop at B ≥ 35;
Lunch at Y ≥ 75;
Arrive Home ≤ 180.

2. Weaken to Continuous Conflicts

- A continuous conflict is an equation formed from the discrete conflict.
- It specifies the deviation needed to resolve the conflict.

Discrete Conflict:

$\text{HometoB} \geq 35;$
 $\text{ShopatB} \geq 35;$
 $\text{BtoY} \geq 25;$
 $\text{LunchatY} \geq 75;$
 $\text{YtoHome} \geq 40;$
 $\text{ArriveHome} \leq 180.$



Continuous Conflict:

$$\text{ArriveHome} - \text{HometoB} - \text{ShopatB} - \text{BtoY} - \text{LunchatY} - \text{YtoHome} = -30$$

3. Map to Constituent Continuous Relaxations

- Relaxations specified by linear inequalities:

$$\begin{aligned} & \textit{ArriveHome} - \textit{HometoB} - \textit{ShopatB} \\ & - \textit{BtoY} - \textit{LunchatY} - \textit{YtoHome} = -30 \end{aligned}$$



$$\Delta_{\textit{ShopatB}} + \Delta_{\textit{LunchatY}} + \Delta_{\textit{ArriveHome}} \geq 30$$

Discrete vs. Continuous Relaxations

- Resolve a conflict by relaxing constraints **completely** or **partially**.

Conflict: Store = **B**, Lunch = **Y**;
Home \rightarrow B ≥ 35 ; Shop at B ≥ 35 ;
Drive B \rightarrow Y ≥ 25 ; Lunch at Y ≥ 75 ;
Y \rightarrow Home ≥ 40 ; Arrive Home ≤ 180 .



Discrete Resolutions

Remove Shop at B ≥ 35 ;
Remove Lunch at Y ≥ 75 ;
Remove Arrive Home ≤ 180

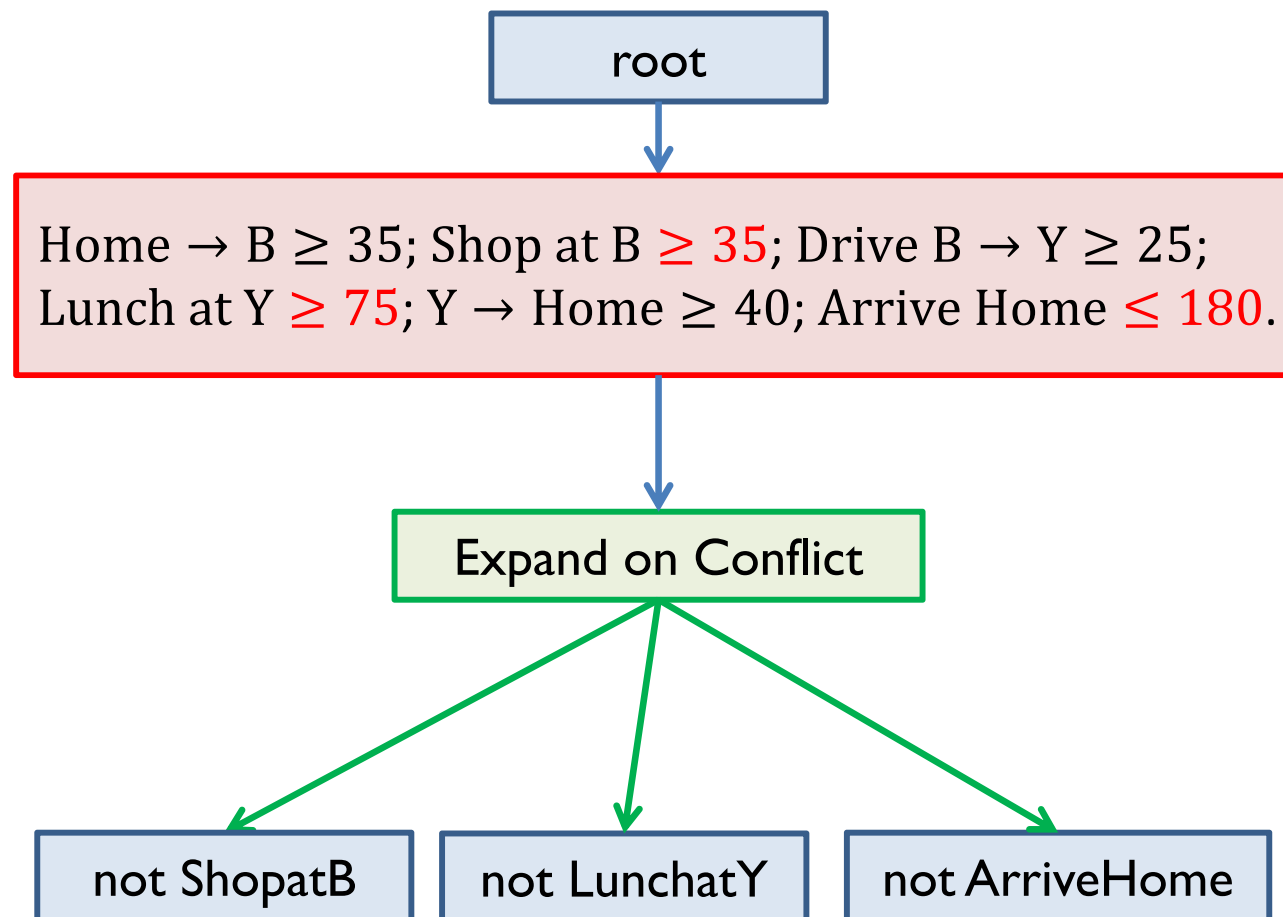


Continuous Resolutions

Lunch at Y ≥ 45 ;
Arrive Home ≤ 210 ;
Shop at B ≥ 25 and Lunch at Y ≥ 55 ;
... ..
and many more

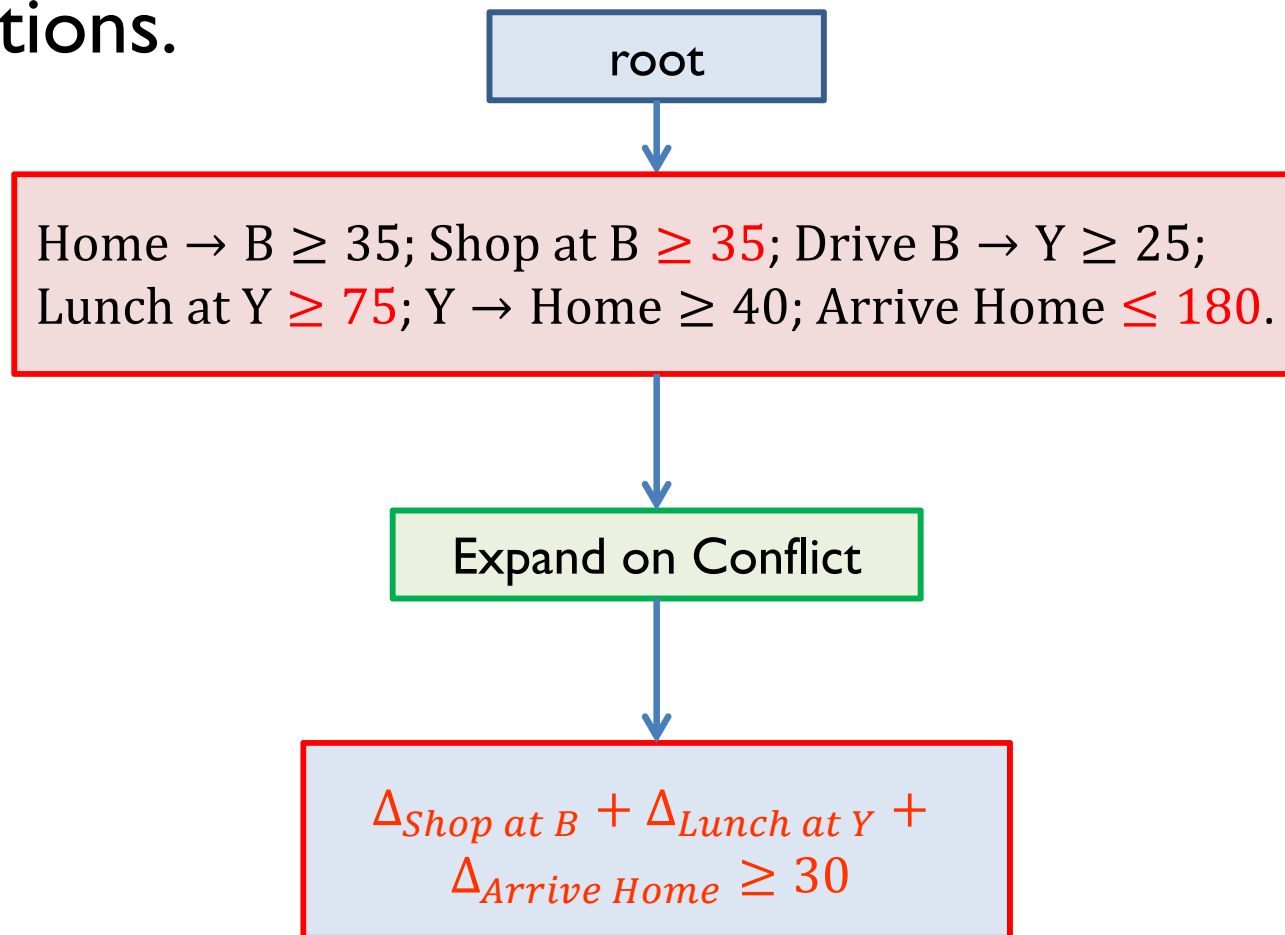
Conflict Resolution using Discrete Relaxation

- Key Ideas:
 - Expand on conflict;
 - Best-first enumeration.



Conflict Resolution using Continuous Relaxation

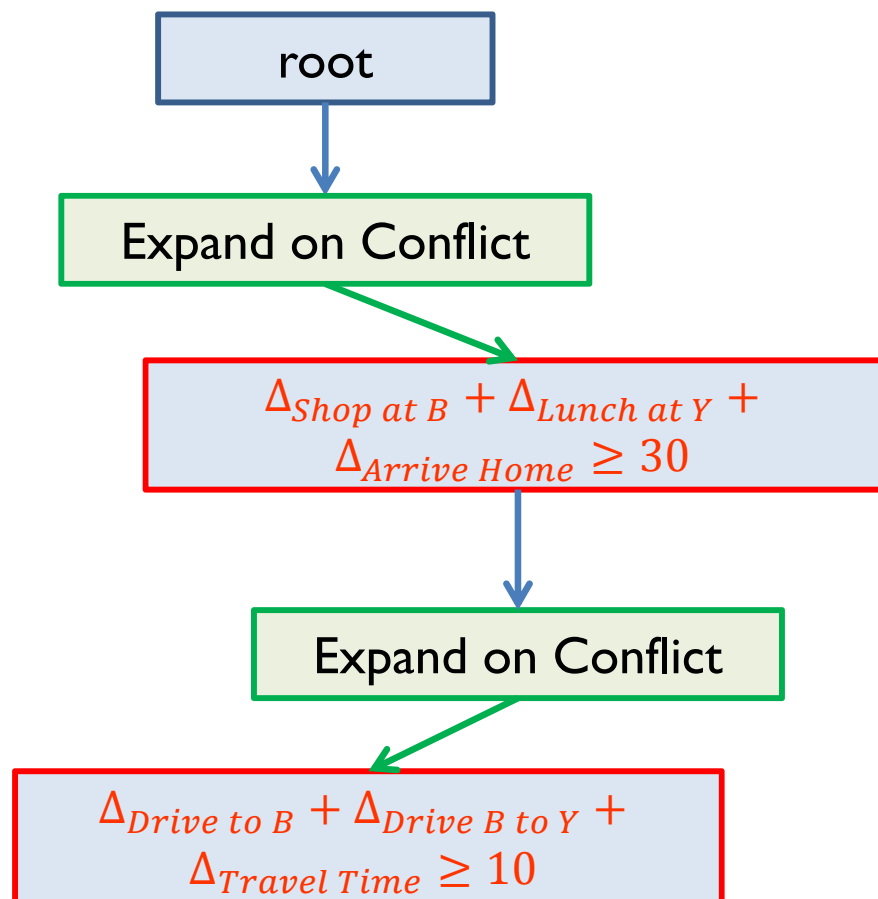
- Expand a conflict using its constituent continuous relaxations.



$$\begin{aligned} &\min(f(\Delta_{\text{Shop at B}}) + f(\Delta_{\text{Lunch at Y}}) + f(\Delta_{\text{Arrive Home}})) \\ &\text{s.t. } \Delta_{\text{Shop at B}} + \Delta_{\text{Lunch at Y}} + \Delta_{\text{Arrive Home}} \geq 30 \end{aligned}$$

Continuous Relaxations for Multiple Conflicts

- For two or more continuous relaxations on the same branch, the utility is determined by the grounded solution that respects both inequalities.



$$\min(f(\Delta_{Shop\ at\ B}) + f(\Delta_{Lunch\ at\ Y}) \\ + f(\Delta_{Arrive\ Home}) + f(\Delta_{Drive\ to\ B}) \\ + f(\Delta_{Drive\ B\ to\ Y}) + f(\Delta_{Travel\ Time}))$$

s.t.

$$\Delta_{Shop\ at\ B} + \Delta_{Lunch\ at\ Y} + \Delta_{Arrive\ Home} \geq 30$$

and

$$\Delta_{Drive\ to\ B} + \Delta_{Drive\ B\ to\ Y} + \Delta_{Travel} \geq 10$$

Incorporating User Responses

- BCDR incrementally adapts to new requirements.
- These requirements are recorded as new conflicts.



No, I **do not** want to delay my arrival time.

No, I want to spend **at least 25** minutes on shopping.

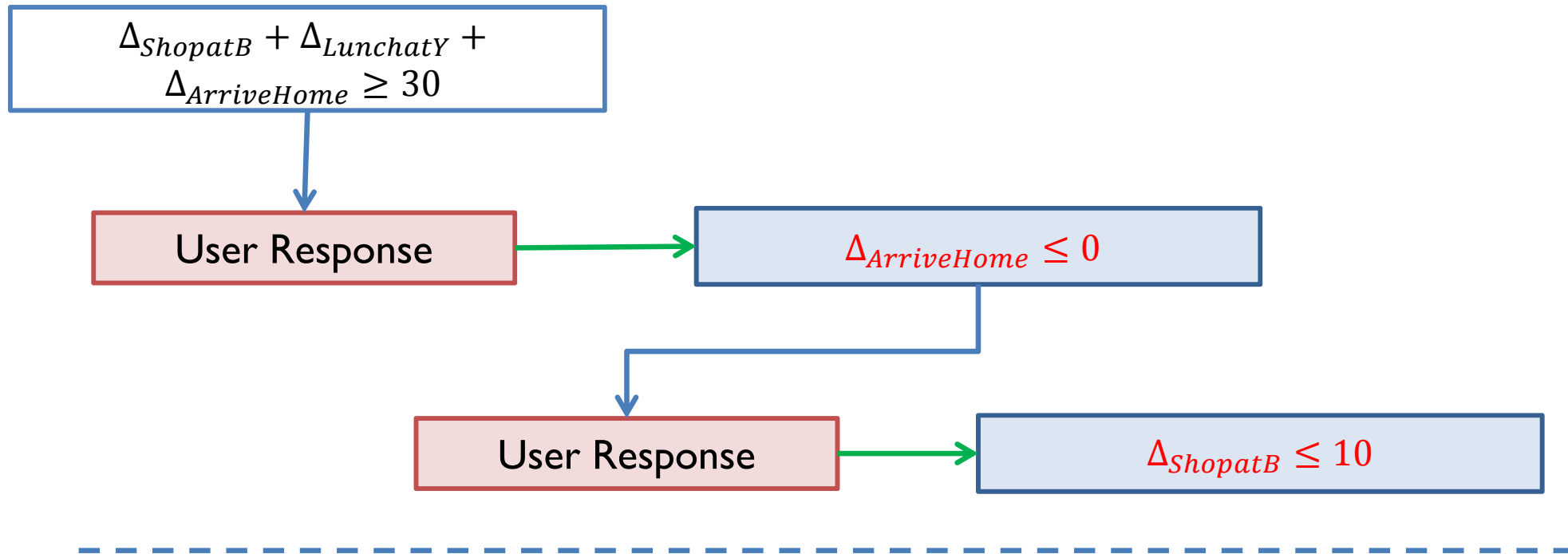
Required Continuous Relaxations

$$\Delta_{Arrive\ Home} \leq 0;$$

$$\Delta_{Shop\ at\ B} \leq 10;$$

New Requirements as Conflicts

- Expand search tree using user response conflicts.

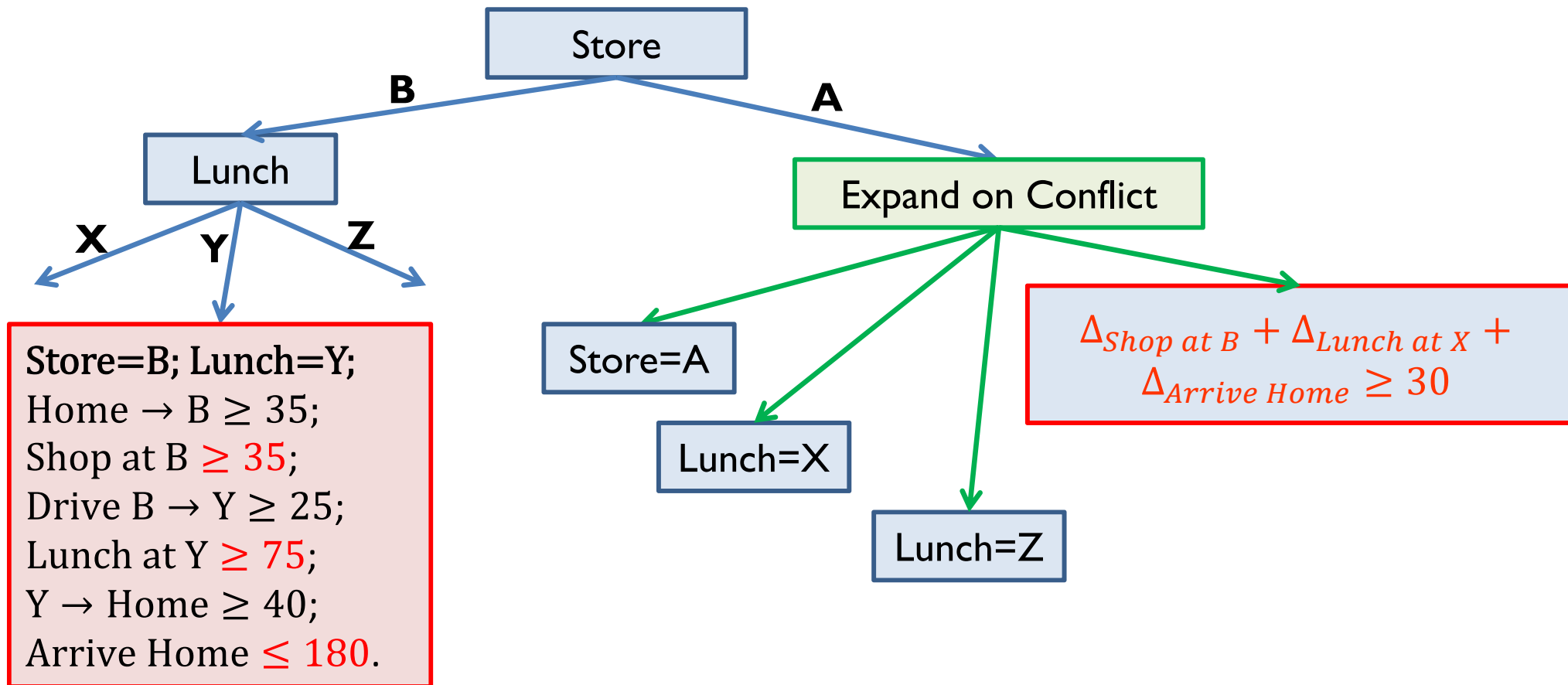


$$\min(f(\Delta_{ShopatB}) + f(\Delta_{LunchatY}) + f(\Delta_{ArriveHome}))$$

$$\begin{aligned} \text{s.t. } & \Delta_{ShopatB} + \Delta_{LunchatY} + \Delta_{ArriveHome} \geq 30; \\ & \Delta_{ArriveHome} \leq 0; \\ & \Delta_{ShopatB} \leq 10. \end{aligned}$$

Split on Conflicts for Conditional Problems

- If a node has an unresolved conflict, we expand it using both constituent **continuous** relaxation and **decisions** that deactivates its constraints.



Outline

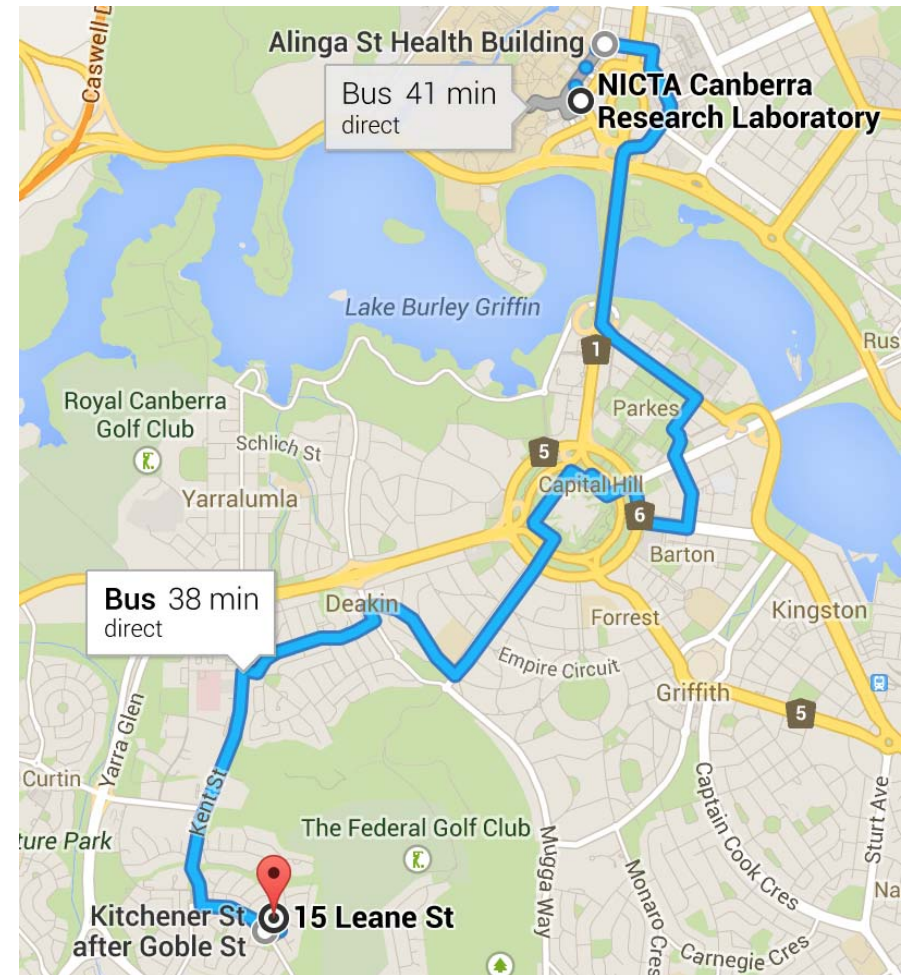
- Problem:
 - Resolving **over-subscribed** scheduling & planning problems.
- Approach:
 - Uhura: a collaborative plan diagnosis assistant.
- Going real-world:
 - Being robust to uncertainty.
 - Automatically learning and prioritizing alternatives.
- Next step:
 - Effective collaboration with humans through dialog.

Uncertainty is Everywhere

- Planning a trip home.

It is **6pm** now and Brian is leaving NICTA Lab for home.

- He wants to **be home in 40 minutes**, and is only willing to take buses.
- Right now, he is looking up Google Map for directions...



Which Bus To Take

- Google Map returns two options (leaving lab at 1800), ranked based on trip duration
- Option 1:
 - Take the **18:08 Bus #3** (Ride time 23 mins).
 - Walking to departure stop: **8** mins.
 - Walking from arrival stop to home: 3 mins.
- Option 2:
 - Take the **18:11 Bus #934** (Ride time 26 mins).
 - Walking to departure stop: **10** minutes.
 - Walking from arrival stop to home: 3 minutes.

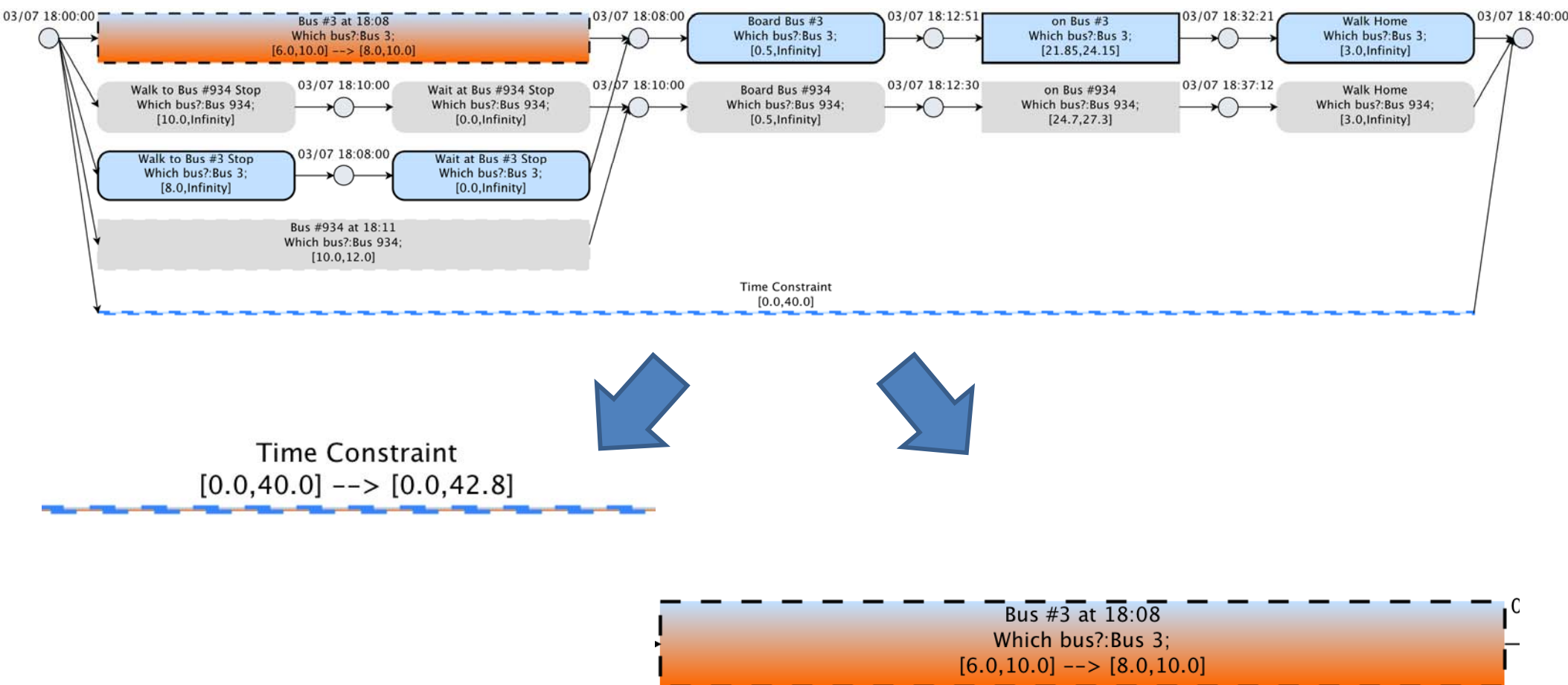
Uncertainty Affects Our Decision

- Buses may be late or early:
 - Bus #3: 18:08 \pm 2 minutes.
 - Bus #934: 18:11 \pm 1 minute.
- Brian may miss the bus if he takes the Google recommended option.



Cope With the Uncertainty

- “You can catch Bus #934 and arrive home **3 minutes late**.”
- “Or, you can take Bus #3 and arrive home on time, but **taking the risk of missing the bus, if it arrives early**.”



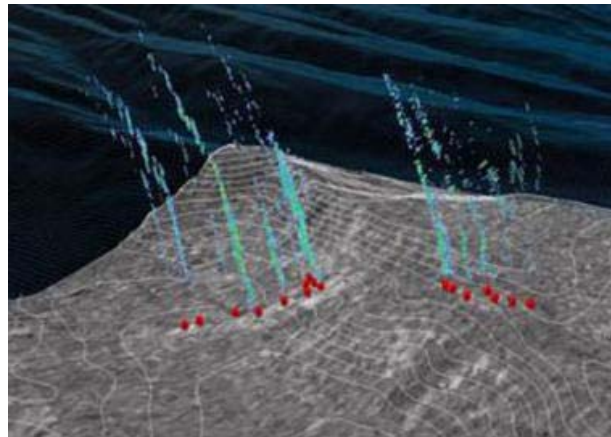
Mission Advisor for Deep-sea Explorations

- During an expedition, the oceanographers need assistance for sequencing and scheduling activities, especially when things go wrong.



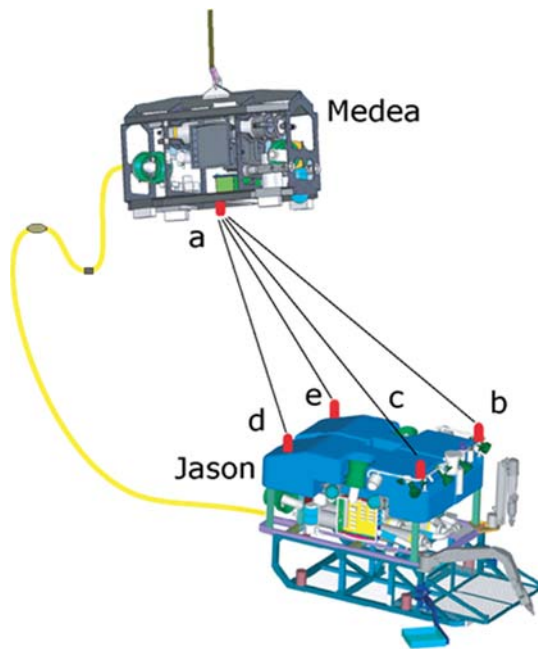
An Expedition Mission with WHOI

- Duration: Sep 26th – Oct 17th, 2013.
- Location: Along the coast between SF and LA.
- Objectives:
 - Find and sample methane seeps near the coast.
 - Locate and sample a 60 year-old DDT dumping site.
 - Recover and replace incubators on the seafloor.



Everything can Go Wrong

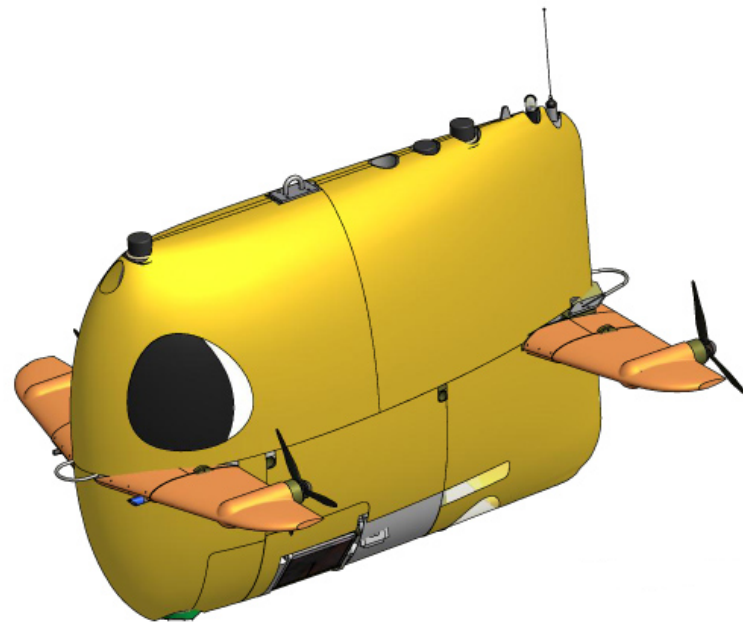
- [Day 1] The remote vehicle failed after 30 min into its first dive, entered an uncontrollable spin and broke its optic fiber tether.
- [Day 1] The new camera installed on the autonomous vehicle did not work well in low light situations. A replacement task had to be scheduled.



Everything can Go Wrong

- [Day 2] The remote vehicle broke its optic fiber tether again during its second dive. It turned out that there is a bug in its newly updated code.
- [Day 3] The autonomous vehicle's mass spectrometer failed during its second dive. An engineer was sent to Pittsburg to get it fixed.

... ..

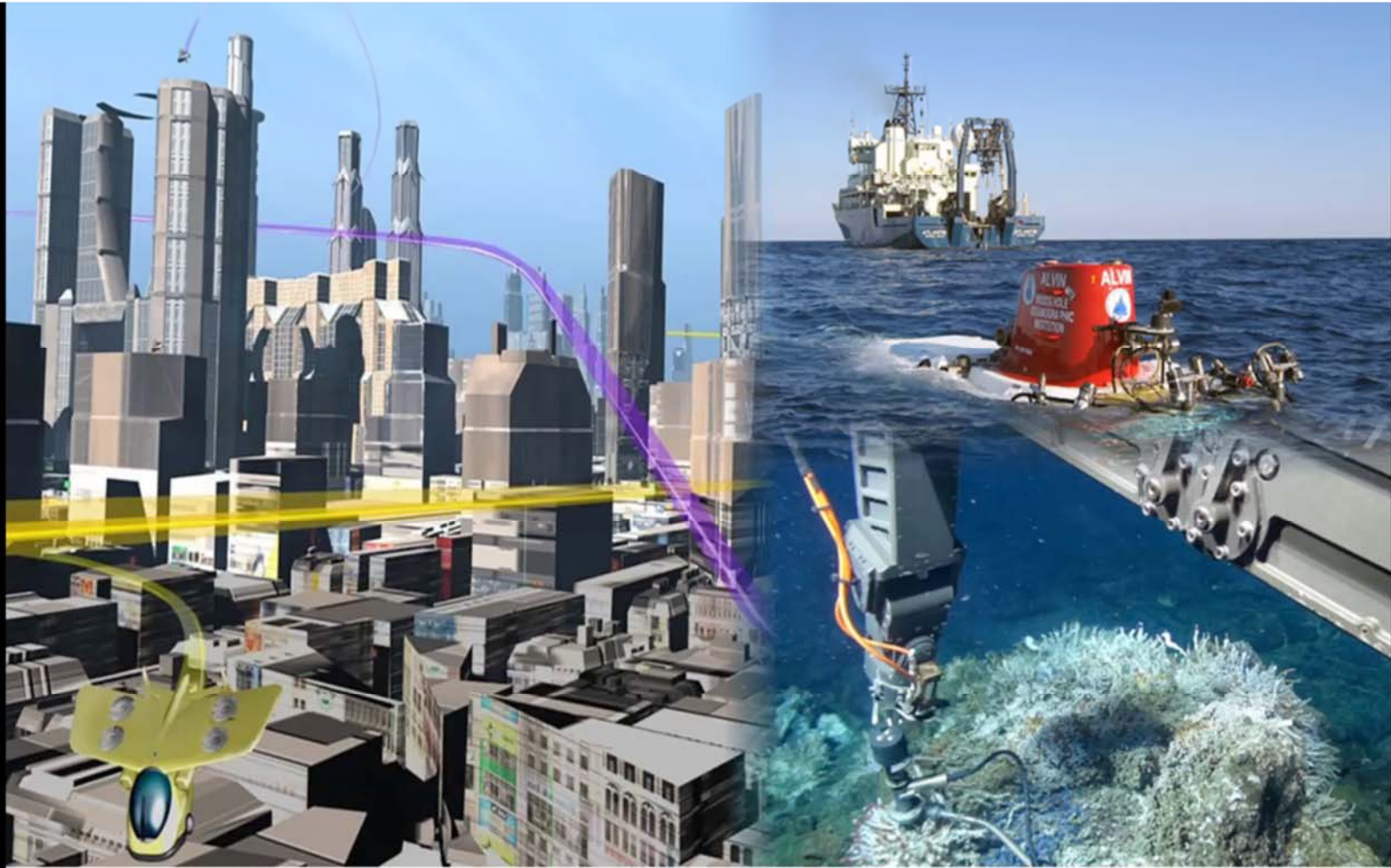


Our Deliverable

- A mission advisory system ('Enterprise under the sea') that helps the oceanographers to better :
 - plan activities with large temporal and vehicle uncertainty;
 - fast recovery from unexpected failure and downtime;
 - effective management of resources.



A Short Intro of the Mission Advisor



BOEING®

MERS

Model-based Embedded
& Robotic Systems group

**Woods Hole
Oceanographic
INSTITUTION**

Outline

- Problem:
 - Resolving **over-subscribed** scheduling & planning problems.
- Approach:
 - Uhura: a collaborative plan diagnosis assistant.
- Going real-world:
 - Being robust to uncertainty.
 - **Automatically learning and prioritizing alternatives.**
- Next step:
 - Effective collaboration with humans through dialog.

Beyond Temporal Relaxation

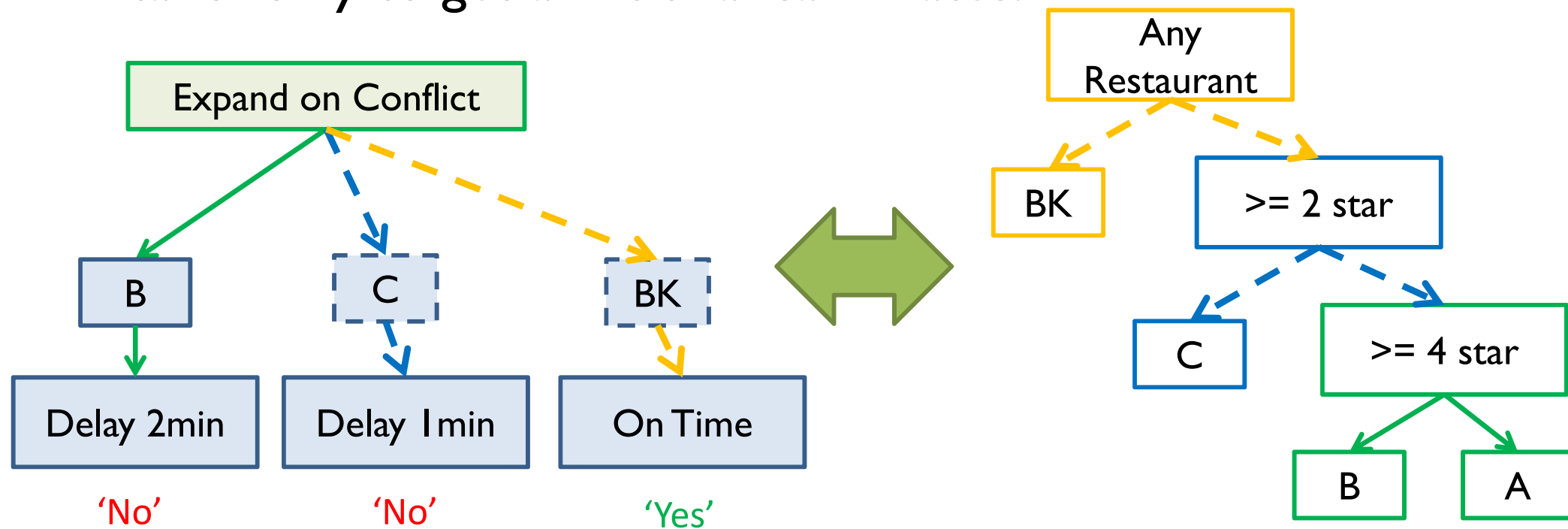
- Instead of relaxing temporal requirements, people also relax their goals in a different dimension:
 - “Chinese restaurant \rightarrow Any Asian restaurant \rightarrow Any restaurant”.
 - “Whole Foods \rightarrow Any organic grocery store”.
 - “Star Wars \rightarrow Any Sci-Fi movie \rightarrow Any movie”.
- We named it *Semantic Relaxation*:
 - Finding semantically similar goals to resolve conflicts in planning problems.

PTS Demo with Semantic Relaxation



Computing Semantic Relaxations

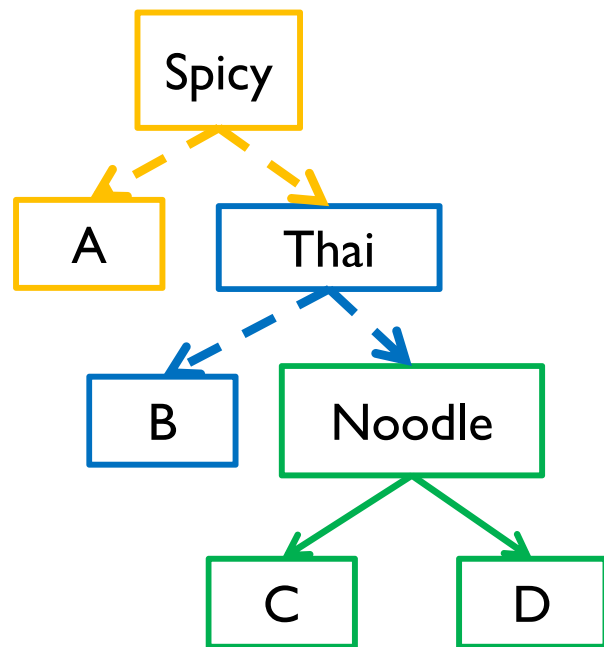
- We organize the restaurants in a taxonomy.
- Given a conflict, if no resolution can be found, query the taxonomy to get additional candidates.



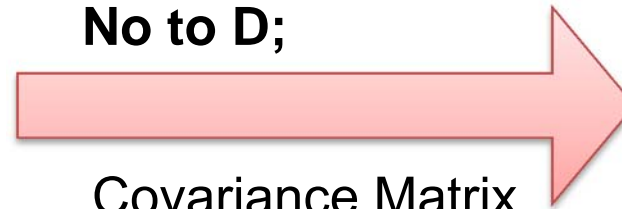
- But where can we get the taxonomy?
 - This is a much harder problem.

Generating the Taxonomy (Jonathan Raiman)

- Input: restaurant data in yelp.com/seattle (ratings, categories, descriptions and reviews).
- Output: a taxonomy* that organizes the alternatives.
 - It is also used with the user profile to prioritize alternatives.



User Profile/History:
Yes to A;
No to D;



Covariance Matrix,
K, generated from
the tree structure.

$$p(B=\text{Yes}|A=\text{Yes},D=\text{No});$$

$$p(C=\text{Yes}|A=\text{Yes},D=\text{No});$$

**Structured Statistical Models of Inductive Reasoning*, Kemp and Tenenbaum, 2009

Another Demo of Semantic Relaxation

Semantic Recommender



Voice recognition on

How can I help ?

Debug

just now

I suggest Espi's Sausage & Tocino Co. It has a higher rating. This trip will take 23 minutes longer. OK?



Espi's Sausage & Tocino Co 9.8 km

★★★★★



Best categorized as filipino and meats

\$\$\$\$

no better

1 minute ago

Let's go to Gourmet Noodle Bowl. Shall we proceed?

Gourmet Noodle Bowl 2.5 km

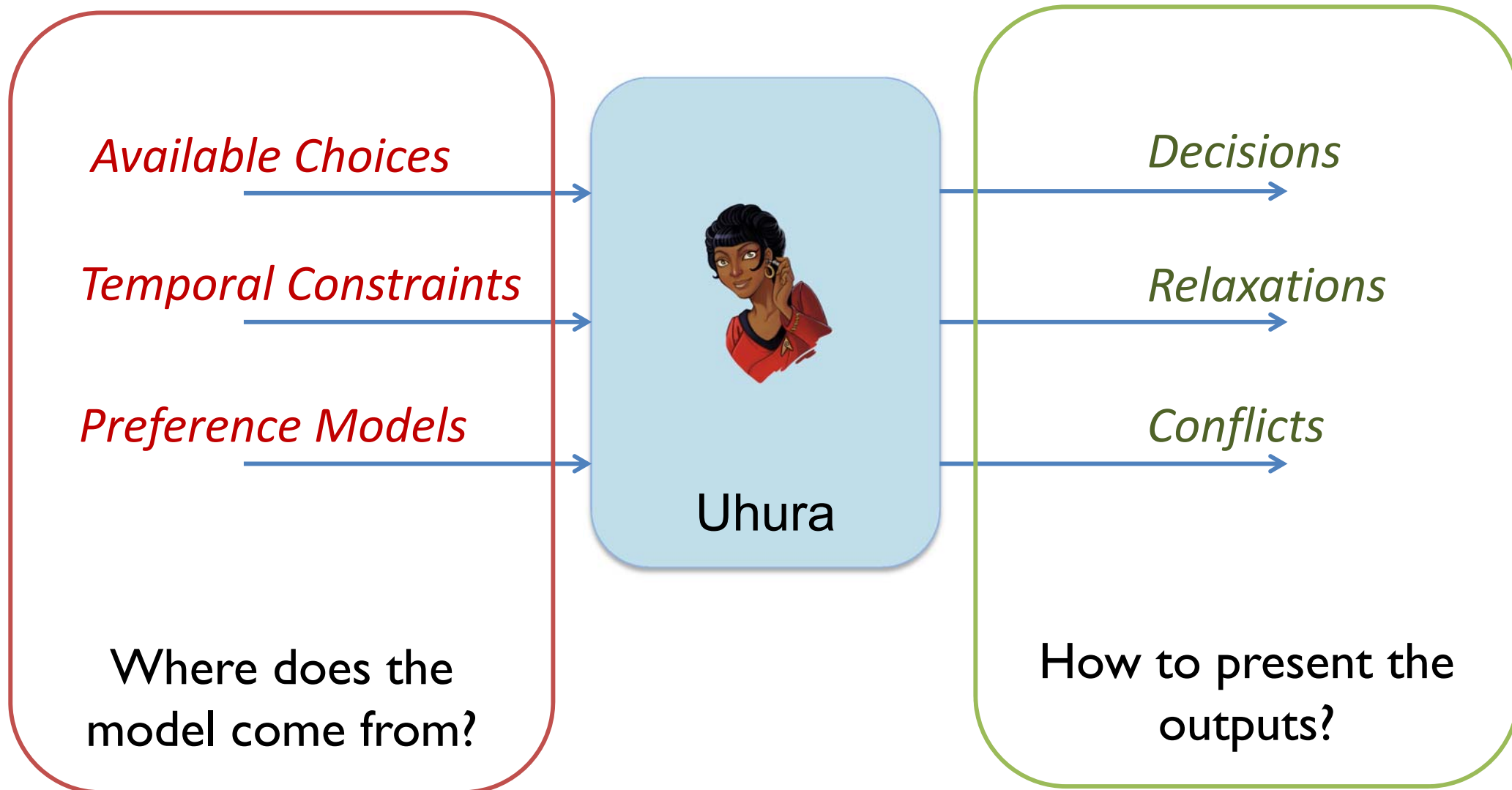
★★★★★

\$\$\$\$

Outline

- Problem:
 - Resolving over-subscribed scheduling & planning problems.
- Approach:
 - Uhura: a collaborative plan diagnosis assistant.
- Going real-world:
 - Being robust to uncertainty.
 - Automatically learning and prioritizing alternatives.
- Next step:
 - Effective collaboration with humans through dialog.

Uhura Cannot Work On Its Own



Dialog Manager and Knowledge Base Integration

- From **dialog**: goals, preferences, requirements.
 - “I want to watch The Hobbit after dinner”.
 - “I prefer the Italian restaurant over Burger King”.
- From **knowledge base**: grounded goal and task models.
 - The duration of The Hobbit is 150 ± 10 minutes.
 - There are three Italian restaurants and two Burger Kings in Sunnyvale.



Constraints

(Alternative) Goals

Preferences

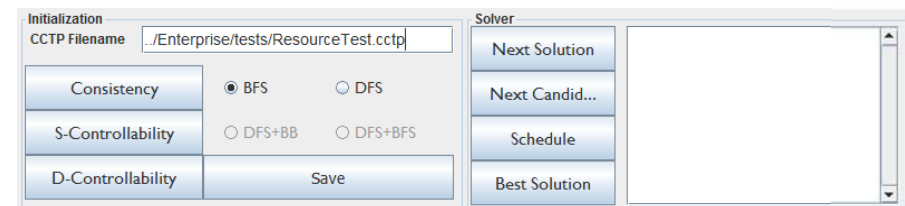
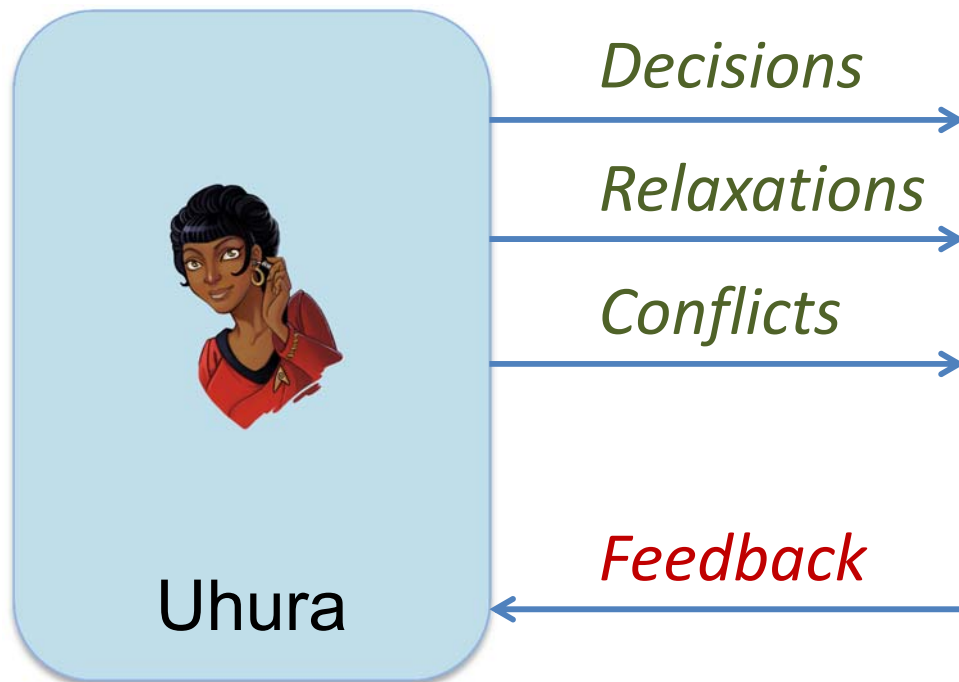


More Effective Communication With the Users

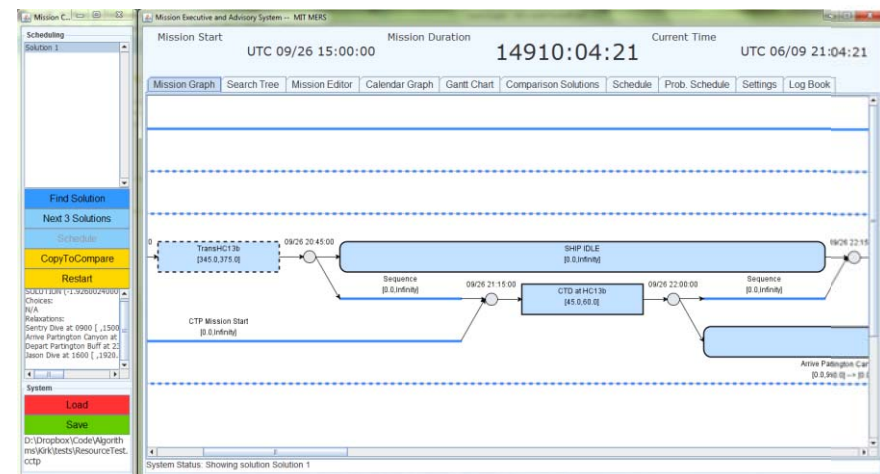
- Enable the human to come back to the loop.



2012



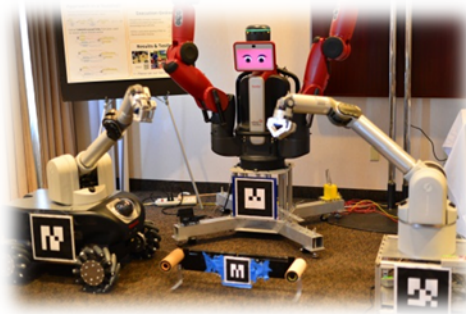
2013



2014

Summary and Remaining Work

Collaborative
Manufacturing^[6]



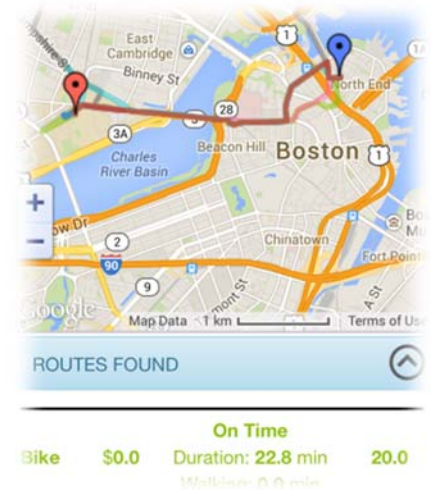
Personal Air
Vehicle^[7]



Deep-sea Mission
Advisor^[4]



Personal
Travel
Assistant



Application

Research

Over-constrained
Conditional Temporal
Problems^[1]

Chance-constrained
Probabilistic Temporal
Problems^{[3][5]}

Temporal Problems with
Uncertainty^[2]

Integration of **semantic**
and temporal relaxation

- *Effective communication using a dialog interface.*
- *Model building through dialog and knowledge base integration.*

**In collaboration with Jonathan Raiman, Cheng Fang, Szymon Sidor, Jing Cui, Steve Levine and Erez Karpas.*

References

- [1] Peng Yu and Brian Williams, Continuously Relaxing Over-constrained Conditional Temporal Problems through Generalized Conflict Learning and Resolution, *Proceedings of the Twenty- third International Joint Conference on Artificial Intelligence (IJCAI-13)*, Beijing, 2013.
- [2] Peng Yu and Cheng Fang and Brian Williams, Resolving Uncontrollable Conditional Temporal Problems using Continuous Relaxations, *Proceedings of the Twenty-fourth International Conference on Automated Planning and Scheduling (ICAPS-14)*, Portsmouth, 2014 (Honorable Mention for Best Paper Award).
- [3] Cheng Fang and Peng Yu and Brian Williams, Chance-constrained Probabilistic Simple Temporal Problems, *In Proceedings of the Twenty-Eighth AAAI Conference on Artificial Intelligence (AAAI-14)*, Quebec City, 2014.
- [4] Peng Yu and Cheng Fang and Brian Williams, Resolving Over-constrained Probabilistic Temporal Problems through Chance Constraint Relaxation, *In Proceedings of the Twenty-Ninth AAAI Conference on Artificial Intelligence (AAAI-15)*, Austin, 2015.

References

- [5] Jing Cui and Peng Yu and Cheng Fang and Patrik Haslum and Brian Williams, Optimising Bounds in Simple Temporal Networks with Uncertainty under Dynamic Controllability Constraints, *Proceedings of the Twenty-fifth International Conference on Automated Planning and Scheduling (ICAPS-2015)*, Jerusalem, 2015.
- [6] Erez Karpas and Steve Levine and Peng Yu and Brian Williams, Robust Execution of Plans for Human-Robot Teams, *Proceedings of the Twenty-fifth International Conference on Automated Planning and Scheduling (ICAPS-2015)*, Jerusalem, 2015.
- [7] Peng Yu, Continuous Relaxation of Over-constrained Temporal Plans, Master Thesis, Massachusetts Institute of Technology, February 2013.