

Your itinerary for your upcoming trip

**JetBlue Reservations** <jetblueairways@email.jetblue.com>  
Reply-To: JetBlue Reservations <reply@email.jetblue.com>  
To: jean.yang.writeme@gmail.com

Fri, Dec 4, 2015 at 5:29 PM

Your upcoming trip on Sun, Jan 1

jetBlue

Flight status

Change/cancel

Manage flights

Travel info

Baggage info

YOU'RE ALL SET TO JET.

Get ready to enjoy free snacks and drinks, great inflight entertainment and the most legroom in coach.

LEARN MORE

Your confirmation code is **CTGFZO**

This is not your boarding pass.

<div> YOUR ITINERARY</div>							
DATE	DEPARTS/ ARRIVES	ROUTE	FLIGHT/ OPERATED BY	TRAVELERS	FREQUENT FLIER <sup>1</sup>	SEATS <sup>2</sup>	TERMINAL
Sun, Jan 17	03:30 PM 07:00 PM	<b>BOSTON, MA (BOS) to TAMPA, FL (TPA)</b>	391 	Jean Yang	B6 <a href="#">2053188065</a>	17A	C
Fri, Jan 22	04:39 PM 07:31 PM	<b>TAMPA, FL (TPA) to BOSTON, MA</b>	1392 	Jean Yang	B6 <a href="#">2053188065</a>	9A	A

(BOS)

Trip 1:

You've purchased a **Blue fare**. This fare option does not include checked bags. You may pay for bags [online](#) (within 24 hours of departure), or upon arrival at the airport via an airport kiosk or with an airport crewmember. Some restrictions apply. Please [click here](#) for additional information.

Trip 2:

You've purchased a **Blue fare**. This fare option does not include checked bags. You may pay for bags [online](#) (within 24 hours of departure), or upon arrival at the airport via an airport kiosk or with an airport crewmember. Some restrictions apply. Please [click here](#) for additional information.

For a detailed receipt, select a customer

[Jean Yang](#)

Ticket number(s)

2792142364631

Please [click here](#) for details regarding change and cancel policies.

<sup>1</sup> To provide a frequent flier number, please call 1-800-JETBLUE (538-2583).

<sup>2</sup> Seat requests on other airlines are not guaranteed until confirmed by the operating carrier.

\$ YOUR PAYMENT					
FORM OF PAYMENT	FARE TYPE	FARE	EXTRAS	TAXES & FEES	TOTAL
Credit Card: Visa XXXXXXXXXX1826	NONREF - FEE FOR CHG/CXL	USD264.91		USD48.07	<b>USD312.98</b>



Don't get carried away.

You're allowed to bring one carry-on bag onboard. The carry-on must not exceed **22"L x14"W x9"H**. Thank you for keeping these dimensions in mind.



**From roomy to roomier.**  
Book an Even More® Space seat for extra legroom, early boarding and early access to overhead bins.

LET'S GO →

**EVEN MORE**  
SPACE

BlueTales Blog

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[Help](#) [Corporate Travel](#) [Privacy](#) [About JetBlue](#)**CUSTOMER CONCERNS**

Any customer inquiries or concerns can be addressed here, emailed to [dearjetblue@jetblue.com](mailto:dearjetblue@jetblue.com), or sent to JetBlue Airways, 6322 South 3000 East, Suite G10, Salt Lake City, UT 84121.

**NOTICE OF INCORPORATED TERMS**

All travel on JetBlue, whether it is domestic or international travel, is subject to JetBlue's Contract of Carriage, the terms of which are incorporated herein by reference. International travel may also be subject to JetBlue's international passenger rules tariffs on file with the U.S. and other governments, and, where applicable, the Montreal Convention or the Warsaw Convention and its amendments and special contracts. Incorporated terms include, but are not restricted to:

**NOTICE OF INCREASED GOVERNMENT TAX OR FEE**

JetBlue reserves the right to collect additional payment after a fare has been paid in full and tickets issued for any additional government taxes or fees assessed or imposed.

1. Liability limitations for baggage, including special rules for fragile and perishable goods and the availability of excess valuation.
2. Liability limitations for personal injury or death.
3. Claims restrictions, including time periods within which passengers must file a claim or bring an action against JetBlue.
4. Rights of JetBlue to change the terms of contract.
5. Rules on reservations, check-in, and refusal to carry.
6. JetBlue's rights and limits on its liability for delay or failure to perform service, including schedule changes, substitution of aircraft or alternate air carriers, and rerouting.
7. Non-refundability of reservations.
8. The Contract of Carriage and tariffs may be inspected at all JetBlue airport customer service counters, and upon request you have the right to receive by mail a copy of the full text of the Contract of Carriage or tariffs. Additional information on items one through seven can be obtained on JetBlue's website at [www.JetBlue.com](http://www.JetBlue.com) or at any U.S. location where JetBlue transportation is sold.

**CARRY-ON BAGGAGE RULES**

JetBlue flights - Each customer may bring one bag that fits in the overhead bin plus one personal item (purse, briefcase, laptop, etc.) that fits under the seat in front free of charge. Any excess carry-on baggage will be checked baggage. Visit <http://www.jetblue.com/bags> and <http://www.tsa.gov> for more information. Connecting on our partner airlines (including Cape Air) – The carry-on rules of a partner airline apply when checking in to a JetBlue flight that is connecting to the partner. See <http://www.jetblue.com/partners> for more information. While JetBlue may allow additional carry-ons as a courtesy to customers connecting to our partner airline, JetBlue cannot guarantee that those bags will be accepted for in-cabin travel on the partner. Customers are encouraged to abide by partner's rules for their entire journey to avoid additional checked baggage fees if their carry-ons do not meet size/weight restrictions.

**CHECKED BAGGAGE ALLOWANCE/FEES**

For flights booked before June 30, 2015, fares include one checked bag, the fee for a second checked bag is \$50 and additional checked bags are \$100 each. For flights booked on or after June 30 2015: For Blue fares, the first checked bag fee is \$20 in advance or \$25 at the check-in counter and the second checked bag is \$35. For Blue Plus fares, one checked bag is included and the second checked bag fee is \$35. For Blue Flex fares, two checked bags are included. For Blue and Blue Plus fares for flights to or from Santa Domingo, Santiago, Port-au-Prince, Port of Spain, Kingston, Cartagena, Medellin, Bogota, Lima and Mexico City: one checked bag is included and the second checked bag fee is \$35. For TrueBlue Mosaic members: two checked bags are included. For Mint fares: two checked bags are included. For all fares, the third and any additional bags are \$100 each. All bags are subject to size/weight restrictions. Other fees apply for oversized or overweight baggage. See [www.jetblue.com/bags](http://www.jetblue.com/bags). Excess baggage rules and size/weight restrictions may vary depending on load availability and country restrictions. See [www.jetblue.com/bags](http://www.jetblue.com/bags) for more information. Travel on our partner airlines (excluding Cape Air\*) – Baggage rules and fees vary by partner airline and destination. JetBlue will follow our partner airlines' fees when customers are traveling on an itinerary including one of our partner airlines. Excess baggage rules and size/weight restrictions may vary depending on load availability. See [www.jetblue.com/bags](http://www.jetblue.com/bags) for more information. Travel on our partner airlines (excluding Cape Air\*) – Baggage rules and fees vary by partner airline and destination. JetBlue will follow our partner airlines' fees when customers are traveling on an itinerary including one of our

partner airlines. Excess baggage rules and size/weight restrictions may vary depending on load availability. See <http://www.jetblue.com/partners> for more information.

\*For itineraries with a connection only to/from Cape Air, JetBlue's standard fees apply.

#### CHECK-IN TIMES

For domestic flights, customers traveling without checked baggage must obtain a boarding pass twenty (20) minutes prior to scheduled departure and customers traveling with checked baggage must obtain a boarding pass (30) thirty minutes prior to scheduled departure or if departing from JFK airport in New York, Tampa or Fort Lauderdale forty (40) minutes prior to scheduled departure. Customers must be present in the boarding gate are fifteen (15) minutes prior to scheduled departure or the posted aircraft departure time. For international flights, customers traveling with or without checked bags must obtain a boarding pass sixty (60) minutes prior to scheduled departure. Customers must be present in the boarding gate twenty (20) minutes prior to scheduled departure or the posted aircraft departure time.

#### DOCUMENTATION REQUIREMENTS

For domestic travel, customers over the age of 18 will be required to show a U.S. federal or state-issued photo ID that contains the following information: name, date of birth, gender, expiration date and a tamper-resistant feature. Customers traveling to/from an international destination are required to present proper documentation at the time of check-in. Documents required for travel vary according to citizenship, residency, country of travel, age (for minors), length of stay, purpose of visit, student status, etc. Please check for specific requirements for the country, or countries, you are visiting to make sure you have the correct documents. In addition, Customers traveling to a country other than their country of citizenship or residency are required to hold proof of return or onward travel. Failure to present proper documentation could result in denied boarding.

#### ADVICE TO INTERNATIONAL PASSENGERS ON LIMITATION OF LIABILITY

Where a passenger's journey involves an ultimate destination or a stop in a country other than the country of departure, either the Warsaw Convention and the Hague Protocol, their amendments, and any special contracts of carriage embodied in applicable tariffs that waive Warsaw/Hague limits, or the Montreal Convention may apply to the entire journey including the portion within the countries of departure or destination and, in some cases, may limit the liability of the carrier for death or personal injury, delay, and for loss of or damage to baggage. The Montreal Convention, where applicable, does not impose, and special contracts voluntarily entered into by many carriers, including JetBlue, waive, the Warsaw/Hague limitations for compensatory damages arising out of personal injury or wrongful death caused by an accident, as defined by the applicable treaty. The names of carriers party to the special contracts are available at all ticket offices of such carriers and may be examined upon request.

#### NOTICE OF BAGGAGE LIABILITY LIMITS

For international transportation (including domestic portions) governed by the Montreal Convention, JetBlue's liability for baggage is limited to 1,131 SDRs (see, <http://www.imf.org> for current value) per passenger unless a higher value is declared and an extra charge is paid. For international transportation governed by the Warsaw Convention and the Hague Protocol and their amendments, JetBlue's liability for baggage is limited to \$9.07 per pound for checked baggage and \$400 per passenger for unchecked baggage unless a higher value is declared and an extra charge is paid. Special rules may apply to valuable articles. For domestic transportation, JetBlue's liability for baggage is limited to \$3,500 per passenger. General baggage rules: As set forth more fully in its Contract of Carriage and international passenger rules tariffs, JetBlue will not be responsible for fragile or perishable goods. JetBlue assumes no liability for oversized, overweight or overpacked baggage, or for loss of or damage to baggage parts such as wheels, straps, pockets, pull handles, zippers, hanger hooks or other items attached to baggage. JetBlue will not be responsible for the following items in checked or unchecked baggage: money, jewelry including watches, cameras, camcorders, any type of electronic equipment, including computers, valuable papers or documents and other similar items as described in more detail in the Contract of Carriage.

#### NOTICE OF OVERBOOKING OF FLIGHTS

Although JetBlue does not intentionally overbook its flights, there is a slight chance that a seat will not be available on a flight for which a person has a confirmed reservation. If the flight is overbooked, no one will be denied a seat until airline personnel first ask for volunteers willing to give up their reservation in exchange for compensation of the airline's choosing. If there are not enough volunteers, JetBlue will deny boarding to other persons in accordance with its particular boarding priority. With few exceptions, including failure to comply with JetBlue's check-in deadline (which are available upon request from JetBlue), persons denied boarding involuntarily are entitled to compensation. The complete rules for the payment of compensation and JetBlue's boarding priorities are available at all airport ticket counters and boarding locations. Some airlines do not apply these consumer protections to travel from some foreign countries, although other consumer protections may be available. Check with your airline or your travel agent.

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