To:

Distribution

From:

Dave, Grace, Pattie and Peter

Date:

June 16, 1975

Subject: System Maintenance Status, May 17 - June 13

### 1. Significant Events

After numerous problems MSS 25.6 was finally installed. This system included the new version of the ioi\_ interface and contained a hidden Operational problem in the printer interface. At this point the problem has been lessened, but not eliminated.

The System Assurance group has made a significant change in the handling of group status information. This report is the result of a group effort and hopefully contains more accurate and up to date information. addition, the group as a whole feels better informed as all topics reported here have been brought up and discussed by the whole group, rather than by individuals. In the future, we expect to shift the actual writing of the report around each of the members of the group and to add pre-distribution review which wasn't possible this time due to the late timing of our first report meeting.

## A. Online System Installations

During the past four weeks a number of significant online installations were performed. The new PL/1, Fortran and runtime packages were installed (several times, due to problems with update\_seg). In addition, the final set of changes for the first version of the 1/0 spooler were installed. Also installed was the new mail facility and a new answering service for MCS compatibility. Numerous minor changes were made for the AIM facility, and a variety other minor changes and fixes were installed. At this point we are beginning to make a dent in the online installation backlog, and have some hopes that we may be caught up in the next month or so if planned vacations don't interfere too much.

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## B. Other Installations

As reported above, MSS 25.6, containing the new ioi\_, was finally installed. In addition, MSS 25.7 and 25.7a were installed. These systems contained the security fix for the problem which had allowed users to patch ring 0, an expanded network links table to allow more network users, and several other minor changes. Upcoming changes include MSS 25.8, with changes for PL/1 I/O, a new version of the syserr log processing software with changes for AIM, a further change for absentee I/O, and a new (and much faster) version of the reloader. Also to be installed soon is a new version of BOS containing many minor changes and hug fixes.

#### C. Crash Analysis

This month saw two unreliable weeks followed by two good weeks. During the first two weeks problems centered around Memories A and C and a problem with the addition of CPU B. At this point all of these problems appear to have been found and corrected.

	May 17-23	May 24-30	May Jun 31-6	Jun 7-13	Total
Hardware	3	5	1	2	11
Hardware Suspected	0	0	0	ō	0
Software	3	0	0	Ö	3
Software Suspected	1	0	0	Ö	ĺ
Not Yet Analyzed	0	1	0	0	ī
Not Analyzable	1	1	0	0	2
Other	0	0	0	0	0
Total	8	7	1	2	18

#### 2. <u>Problem Areas</u>

One of the major reasons for our recent installation backlog has been the quality (or lack thereof) of the submission forms we've been receiving. Recent submissions have contained a wide variety of errors, from incorrect pathnames to incorrect access. At this time we are keeping track of the kinds of problems we find so that John Gintell can write an MAB on the subject. If that doesn't solve the problems we are going to be forced to begin returning the forms to the submitters for correction, rather than attempting to work the problems out over the phone or though the nail and message facilities.

We ran into a serious problem with the online updating tools during the installation of the PL/1 and Fortran changes. This problem turned out to be a problem with the

CSL instruction when used to move long strings (across bound fault boundries). Peter has modified update\_seg so that it now uses the MLR instruction, so this problem should be solved.

As mentioned above, the online installation backlog is beginning to come under control, and there is a possibility that we'll be caught up in the next few weeks. Hopefully the quality of submissions will improve, as this is probably the major reason for the backlog.

Recent metering runs have indicated a serious decline in system performance (about 10%) with the installation of MSS 25.7. At this time very little is known about the reason for the decline, but we expect to look into this during the next few weeks.

#### 3. Task Status

In general, very little in the way of progress on tasks was made in the past month. With the online installation backlog, serious hardware problems, and a variety of more important things to do little or no time was available for work on tasks. Grace did get time to do a rewrite of her library\_descriptor command to bring it into closer line with Multics "standard", but about a week's worth of work remains to get it debugged and checked out. In addition, Grace has begun to think about the hardcore installation process and how it can best be organized to minimize problems. This work should make the installation tools PLM section on hardcore installations both easier to write and more complete to read.

# 4. Work Planned for the Coming Month

Grace expects to get time to finish up the work on the library\_descriptor command and on the backup error file processing project. Also, Peter will be attending a reliable software class being given at the institute for a week starting today. In addition, we all expect to continue monitoring submissions to keep track of errors.

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PAGE\_\_1\_\_ GROUP\_\_\_\_Muitics System Maintenance and Assurance\_\_\_ DATE\_\_\_6-16-75\_\_ AREA\_\_ System and User Support\_\_\_ PROJECT

START FINISH P-W CHANGES-STATUS		Continuing Task 1		Continuing Task 1		Continuing Task 1 1		Continuing Task i i backlogged due to new		Continuing Task 1 1			Continuing Task i	Continui na Task 1	 1 1 New Lists should be	Continuing Task 1 1 generated.	I IPC WIII provide	Continuing Task 1 tonsulting 9-12 every	TBC handing the	6.4.5
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TASK DESCRIPTION	e Installati		Maintain source lists		Maintain cross reference 11sts		Maintain Listings		Crash Analysis			Hardcore Installations		5 5 0 0	1 Maintain Hardcore Cross Reference		Consulting			

PROJECTProgramming Suppor	ort	AREA		
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Maintain and improve library	PERSONNEL- Kelley	1 STAKI	TAN	CHANGES-STATUS
onvert cr		14/15/73	1 1	
Upgrade all online installation tool exec_coms for the 6180 and Install in the libraries and document them.	Ke I ey	3.25.73_1		Work beginning with study of current ec's
Look into compare_source_statement as replacement for cpa				Compare pl/1 source statements ignoring differences in comments and formatting
Sign and implementations of the state of the				
reate a sys ackup error otification ncountered	Ackerman	5/1/24	2/15/75	Installed. Work now being done to make it operational.
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GROUPPDO: Multics Support	Group	OATE05/19/75	PAGE11
PROJECTLibrary Maintenance Tool	s Project	AREAInst	Installation tool enhancements
TASK DESCRIPTION	PERSONNEL	START FINISH	P-W CHANGES-STATUS
1 Honeywell PLM - AN80: Library 1 Maintenance Manual	Kelley		continuing
library_cleanup; to replace   cleanup using the library	Kelley	11/04/741 11/04/741 1	no progress
upd_log_task_: fix bug in focking strategy	Kelley		MCR approved =   production testing
object_test_: fix bug which deletes some ALM segments	Kelley		i not started
recode object_test_ & lupd_doc_task_ for changes to	Kelley		not started
modify updating tools to use different hardware for copying	Kelley		Installed
l Sedments.			