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PROJECT MAC

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TO: Computer Systems Research Group  
FROM: F. J. Corbato<sup>FJC</sup> and R. C. Daley<sup>RCD</sup>  
SUBJECT: Quality of Multics Service

The attached letter by Wes Burner, concerning the quality of Multics Service, has been sent to all IPC personnel. As Wes explains, a major effort is being mounted to improve the current unsatisfactory situation. As part of the Multics team, the Computer Systems Research Group will also be deeply involved in this effort. We would like to urge each of you to give this effort all the assistance you can.

FJC/RCD/cpd